# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> WASHINGTON, D.C. 20549 

FORM 8-K
$\qquad$
CURRENT REPORT
Pursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934
Date of Report (Date of earliest event reported): February 27, 2017

## Navient Corporation

(Exact name of registrant as specified in its charter)

| Delaware <br> (State or other jurisdiction <br> of incorporation) | 001-36228 <br> (Commission <br> File Number) |
| :---: | :---: |
| 46-4054283 <br> (I23 Justison Street, Wilmington, Delaware <br> (Address of principal executive offices) |  |
| Identification No.) |  |

Registrant's telephone number, including area code: (302) 283-8000

Not Applicable<br>(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
$\square \quad$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square \quad$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\square \quad$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square \quad$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## ITEM 7.01 REGULATION FD DISCLOSURE

Navient Corporation (the "Company") frequently provides relevant information to its investors via posting to its corporate website. On February 27, 2017, a presentation entitled "2016 4th Quarter Investor Deck" was made available on the Company's website at https://www.navient.com/about/investors/webcasts/. In addition, the presentation is being furnished herewith as Exhibit 99.1

The information contained in, or incorporated into, this Item 7.01, including Exhibit 99.1 attached hereto, is being furnished and shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 , as amended, except as shall be expressly set forth by specific reference in such filing.

## ITEM 9.01 FINANCIAL STATEMENTS AND EXHIBITS

(d) Exhibits
99.1* $20164^{\text {th }}$ Quarter Investor Deck.

* Furnished herewith.


## Cautionary Note on Forward-Looking Statements

Statements in this report that are not historical facts, including statements about the Company's beliefs, opinions or expectations and statements that assume or are dependent upon future events, are forward-looking statements and often contain words such as "expect," "anticipate," "intend," "plan," "believe," "seek," "see," "will," "would," or "target." Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. For Navient, these factors include, among others, the risks and uncertainties associated with increases in financing costs or the availability of financing; limits on our liquidity resulting from disruptions in the capital markets or other factors; unanticipated increases in costs associated with compliance with laws and regulations; changes in the marketplaces in which we compete (including changes in demand or changes resulting from new laws and regulations); changes in accounting standards pertaining to loan loss reserves and estimates or other accounting standards that may impact our operations; adverse outcomes in any significant litigation to which the Company is a party; credit risk associated with the Company's exposure to third parties, including counterparties to the Company's hedging transactions. The Company could also be affected by, among other things: unanticipated deferrals in our FFELP securitization trusts that would delay repayment of the bonds beyond their legal final maturity date; reductions in our credit ratings, the credit ratings of asset-backed securitizations we sponsor or the credit ratings of the United States of America; failures of our operating systems or infrastructure or those of third-party vendors; risks related to cybersecurity including the potential disruption of our systems or potential disclosure of confidential customer information; damage to our reputation resulting from the politicization of student loan servicing; changes in law and regulations with respect to the student lending business and financial institutions generally; delays or errors in converting portfolio acquisitions to our servicing platform; increased competition from banks and other consumer lenders who are not subject to the same level of regulation, the creditworthiness of our customers; changes in the general interest rate environment, including the relationship between the relevant money-market index rate and the rate at which our assets are priced; changes in general economic conditions and the other factors that are described in the "Risk Factors" section of Navient's Annual Report on Form 10-K and in its future reports filed with the Securities and Exchange Commission. The preparation of the Company's consolidated financial statements also requires management to make certain estimates and assumptions including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect and actual results could differ materially. All forward-looking statements contained in this release are qualified by these cautionary statements and are made only as of the date of this release. The Company does not undertake any obligation to update or revise these forward-looking statements except as required by law.

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

## NAVIENT CORPORATION

By: /s/ Mark L. Heleen<br>Mark L. Heleen<br>Chief Legal Officer

## Description

2016 4th Quarter Investor Deck

* Furnished herewith


## $20164^{\text {th }}$ Quarter Investor Deck

February 27, 2017


## Forward-Looking Statements; Non-GAAP Financial Measures

The following information is current as of December 31, 2016 (unless otherwise noted) and should be read in connection with Navient Corporation's (Navient) Annual Report on Form $10-\mathrm{K}$ for the year ended December 31,2016 (the "2016 Form 10-K"), filed by Navient with the Securities and Exchange Commission (the "SEC") on February 24, 2017 and subsequent reports filed by Navient with the SEC. Definitions for capitalized terms in this presentation not defined herein can be found in our 2016 Form 10-K. This presentation contains "forward-looking" statements and other information that is based on management's current capitalized terms in this presentation not defined herein can be found in our 2016 Form $10-K$. This presentation contains forward-looking statements and other information that is based on managements current events, are forward-looking statements and often contain words such as "expect," "anticipate," "intend," "plan," "believe," "seek," "see," "will," "would," or "target." Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements.

For us, these factors include, among others, the risks and uncertainties associated with:
increases in financing costs;

- the availability of financing or limits on liquidity resulting from disruptions in the capital markets or other factors;
- unanticipated increases in costs associated with compliance with federal, state or local laws and regulations;
- changes in the marketplaces in which we compete (including changes in demand or changes resulting from new laws and regulations);
- changes in accounting standards including but not limited to changes pertaining to loan loss reserves and estimates or other accounting standards that may impact our operations;
- adverse outcomes in any significant litigation to which we are a party;
- credit risk associated with our exposure to third parties, including counterparties to hedging or other derivative transactions; and
-changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws).
We could also be affected by, among other things:
- unanticipated deferrals in our FFELP securitization trusts that would delay repayment of the bonds beyond their legal final maturity date;
- reductions to our credit ratings, the credit ratings of asset-backed securitizations we sponsor or the credit ratings of the United States of America;
- failures of our operating systems or infrastructure, or those of third-party vendors;
- risks related to cybersecurity including the potential disruption of our systems or potential disclosure of confidential customer information
damage to our reputation resulting from cyber-breaches, litigation, the politicization of student loan servicing or other actions or factors;
- failures to successfully implement cost-cutting initiatives and adverse effects of such initiatives on our business;
- delays or errors in converting portfolio acquisitions to our servicing platform;
- changes in law and regulations including but not limited to changes with respect to the student lending or servicing business and financial institutions generally, securitizations or derivatives;
- increased competition from banks and other consumer lenders;
- the creditworthiness of our customers;
- changes in the general interest rate environment, including the relationship between the relevant money-market index rate and the rate at which our assets are priced;
- our ability to successfully effectuate any acquisitions and other strategic initiatives;
- changes in the demand for asset management and business processing services;
- changes in general economic conditions; and
- the other factors that are described in the "Risk Factors" section of the 2016 Form 10-K and in our other reports filed with the SEC.

The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect and actual results could differ materially. All forward-looking statements contained in this presentation are qualified by these cautionary statements and are made only as of the date of this presentation. We do not undertake any obligation to update or revise these forward-looking statements except as required by law.

Navient reports financial results on a GAAP basis and also provides certain non-GAAP "core earnings" performance measures. When compared to GAAP results, "core earnings" exclude the impact of: (1) the financial results of the consumer banking business for historical periods prior to the April 30,2014 spin-off of Navient from SLM Corporation as well as related restructuring and reorganization expenses incurred in connection with the spin-off, including the restructuring initiated in the second quarter of 2015; (2) unrealized, mark-to-market gains/losses on derivatives; and (3) goodwill and acquired intangible asset amortization and mpairment. Navient provides core earnings measures because this is what management uses when making management decisions regarding Navient's performance and the allocation of corporate resources. Navient core earnings are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. For additional information, see "Core Earnings - Definition and Limitations" in Navient's fourth quarter earnings release for a further discussion and a complete reconciliation between GAAP net income and core earnings.

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## NAVIENT

- Navient provides asset management and business processing services to education, healthcare, and government clients at the federal, state, and local levels. We help our clients and millions of Americans achieve financial success through our services and support.
- $\$ 111$ billion education loan portfolio, of which $79 \%$ is insured or guaranteed
- Servicing more than $\$ 300$ billion in student loans, the company supports the educational and economic achievements of more than 12 million Americans
- Asset recovery and business processing platform provide services for over 1,000 public and private sector clients


## Operating Results <br> "Core Earnings" Basis

| (In millions, except per share amounts) | Q4 16 | Q4 15 ${ }^{1}$ | 2016 | $2015{ }^{1}$ |
| :---: | :---: | :---: | :---: | :---: |
| Adjusted Core EPS before regulatory-related costs and reserve for legal contingencies | \$0.47 | \$0.48 | \$1.89 | \$1.82 |
| Regulatory-related costs | (\$0.00) | (\$0.01) | (\$0.04) | (\$0.03) |
| Reserve for legal contingencies | (\$0.04) | $=$ | (\$0.03) | $=$ |
| Reported Core EPS | \$0.43 | \$0.47 | \$1.82 | \$1.79 |
| Average common stock equivalent | 300 | 361 | 322 | 382 |
| Operating expenses before regulatory-related costs and reserve for legal contingencies | \$226 | \$228 | \$917 | \$899 |
| Regulatory-related costs | \$3 | \$7 | \$17 | \$19 |
| Reserve for legal contingencies | \$17 | = | \$17 | $=$ |
| Operating expenses | \$246 | \$235 | \$951 | \$918 |
| Provision for loan losses | \$102 | \$120 | \$429 | \$581 |
| Average total education loans | \$113,151 | \$125,023 | \$117,858 | \$129,224 |

## High Quality, Well Seasoned Education Loan Portfolio

- Largest holder of FFELP loans with over $\$ 87$ billion outstanding
- Portfolio is government guaranteed at 97-100\%
- Greater than 90-day delinquency rate declined by $23 \%$ from the prior year
- Predicted to generate $\$ 13$ billion of cash flow over the next 20 years

Total Education Loan Portfolio
\$111 Billion


- Largest holder of Private Education loans with over $\$ 23$ billion outstanding
- Average recent FICO score of 720
- $95 \%$ of loans in repayment status having made more than 12 payments
- Annualized charge-off rate of 2.2\% - Charge-offs declined 22\% or \$146 million from the prior year
- Predicted to generate nearly $\$ 16$ billion of cash flow over the next 20 years


## FFELP Loans Segment "Core Earnings" Basis

| (\$ In millions) | Q4 16 | Q4 15 | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 5}$ |
| :--- | :---: | :---: | :---: | :---: |
| Net income | $\$ 68$ | $\$ 71$ | $\$ 272$ | $\$ 308$ |
| Average FFELP Loans | $\$ 88,914$ | $\$ 97,472$ | $\$ 92,497$ | $\$ 100,421$ |
| Net interest margin | $0.89 \%^{1}$ | $0.84 \%$ | $0.85 \%^{1}$ | $0.84 \%$ |
| Provision for loan losses | $\$ 13$ | $\$ 12$ | $\$ 43$ | $\$ 46$ |
| Charge-offs | $\$ 12$ | $\$ 18$ | $\$ 54$ | $\$ 61$ |
| Annualized charge-off rate | $0.07 \%$ | $0.10 \%$ | $0.07 \%$ | $0.08 \%$ |
| Total delinquency rate | $12.2 \%$ | $15.2 \%$ | $12.2 \%$ | $15.2 \%$ |
| Greater than 90-day delinquency rate | $6.3 \%$ | $8.2 \%$ | $6.3 \%$ | $8.2 \%$ |
| Forbearance rate | $12.9 \%$ | $15.3 \%$ | $12.9 \%$ | $15.3 \%$ |

## FFELP Loans Segment <br> Credit Quality "Core Earnings" Basis

| (\$'s in millions) | FFELP Education Loan Portfolio |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | December 31, 2016 |  | December 31, 2015 |  |
|  | Balance | \% | Balance | \% |
| Loans in-school/grace/deferment ${ }^{(1)}$ | \$5,871 |  | \$8,257 |  |
| Loans in forbearance ${ }^{(2)}$ | 10,490 |  | 13,298 |  |
| Loans in repayment and percentage of each status |  |  |  |  |
| Loans current | 61,977 | 87.8\% | 62,651 | 84.8\% |
| Loans delinquent 31-60 days ${ }^{(3)}$ | 2,820 | 4.0\% | 3,285 | 4.5\% |
| Loans delinquent 61-90 days ${ }^{(3)}$ | 1,325 | 1.9\% | 1,856 | 2.5\% |
| Loans delinqent greater than 90 days | 4,435 | 6.3\% | 6,046 | 8.2\% |
| Total FFELP Loans in repayment | 70,557 | 100\% | 73,838 | 100\% |
| Total FFELP Loans, gross | \$86,918 |  | \$95,393 |  |
| Percentage of FFELP Loans in repayment |  | 81.2\% |  | 77.4\% |
| Delinquencies as a percentage of FFELP Loans in repayment |  | 12.2\% |  | 15.2\% |
| Loans in forbearance as a percentage of loans in repayment and forbearance |  | 12.9\% |  | 15.3\% |

[^0]
## Private Education Loans Segment "Core Earnings" Basis

| (\$ In millions) | Q4 16 | Q4 15 | 2016 | 2015 |
| :---: | :---: | :---: | :---: | :---: |
| Net income | \$41 | \$56 | \$219 | \$233 |
| Average Private Education Loans | \$24,237 | \$27,551 | \$25,361 | \$28,803 |
| Net interest margin | $3.08 \%{ }^{1}$ | 3.61\% | $3.41 \%^{1}$ | 3.67\% |
| Provision for loan losses | \$87 | \$110 | \$383 | \$538 |
| Charge-offs ${ }^{2}$ | \$130 | \$141 | \$513 | \$659 |
| Annualized charge-off rate ${ }^{2}$ | 2.3\% | 2.3\% | 2.2\% | 2.6\% |
| Total delinquency rate | 7.4\% | 7.2\% | 7.4\% | 7.2\% |
| Greater than 90-day delinquency rate | 3.6\% | 3.4\% | 3.6\% | 3.4\% |
| Forbearance rate | 3.4\% | 3.8\% | 3.4\% | 3.8\% |

## Private Education Loans Segment Credit Quality "Core Earnings" Basis

| (\$'s in millions) | Private Education Loan Portfolio |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | December 31, 2016 |  | December 31, 2015 |  |
|  | Balance | \% | Balance | \% |
| Loans in-school/grace/deferment ${ }^{(1)}$ | \$1,393 |  | \$2,040 |  |
| Loans in forbearance ${ }^{(2)}$ | 790 |  | 973 |  |
| Loans in repayment and percentage of each status |  |  |  |  |
| Loans current | 20,506 | 92.6\% | 22,731 | 92.8\% |
| Loans delinquent 31-60 days ${ }^{(3)}$ | 522 | 2.4\% | 577 | 2.4\% |
| Loans delinquent 61-90 days ${ }^{(3)}$ | 321 | 1.4\% | 348 | 1.4\% |
| Loans delingent greater than 90 days ${ }^{\text {(3) }}$ | 801 | 3.6\% | 846 | 3.4\% |
| Total Private Education Loans in repayment | 22,150 | 100\% | 24,502 | 100\% |
| Total Private Education Loans, gross | \$24,333 |  | \$27,515 |  |
| Percentage of Private Education Loans in repayment |  | 91.0\% |  | 89.0\% |
| Delinquencies as a percentage of Private Education |  |  |  |  |
| Loans in repayment |  | $\underline{\underline{7.4} \%}$ |  | 7.2\% |
| Loans in forbearance as a percentage of loans in repayment and forbearance |  | 3.4\% |  | 3.8\% |

[^1]
## Private Education Loans <br> "Core Earnings" Basis



## Private Education Loan Recent FICO Score by Segment



[^2]
## Private Education Loans Segment Default Performance

Private Education Loan Historical Defaults by Payments Made


Private Education Loans Outstanding by Payments Made


- The average number of payments made on loans in the Private Education Loan Portfolio is 63
- The probability of default substantially diminishes as the number of payments made increases
- As of December 31, 2016, $65 \%$ of the portfolio has made more than 48 payments compared with $43 \%$ two years ago


## Private Education Loan Seasoning - "Core Earnings" Basis

Quarter Ending December 31, 2016
Traditional Portollo

| Loan Status | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0.-12 payments |  |  | 13-24 payments |  |  | 25-36 payments |  |  | 37.48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Reparment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1,271 |  |
| toans in Forbearance |  | 205 | 17.1\% |  | 85 | 75\% |  | 84 | 5.0\% |  | 83 | 3.6\% |  | 238 | 1.6\% |  | 700 | 3.3\% |
| Loans in Repayment- Current |  | 799 | 66.6\% |  | 875 | 77.9\% |  | 1.412 | 83.1\% |  | 2.162 | 87.6\% |  | 13,772 | 94.3\% |  | 19,020 | 90.2\% |
| Loans in Repayment- Deling 31-60 days |  | 52 | 4.3\% |  | 46 | 4.1\% |  | 57 | 3.4\% |  | 70 | 2.8\% |  | 219 | 1.5\% |  | 444 | 2.1\% |
| Loans in Repayment-Deling 61.90 day |  | 37 | 3.1\% |  | 30 | 2.7\% |  | 40 | 2.4\% |  | 42 | 1.7\% |  | 120 | 0.8\% |  | 269 | 1.3\% |
| Loans in Repayment-Deling 90+days |  | 106 | 8.9\% |  | 87 | 7.7\% |  | 106 | 6.2\% |  | 107 | 4.3\% |  | 257 | 1.8\% |  | 663 | 3.1\% |
| Total Loans in Repayment or Forbearance | \$ | 1,199 | 100\% | s | 1,123 | 100\% | s | 1,699 | 100\% | s | 2,469 | 100\% | \$ | 14,606 | 100\% | \$ | 21,096 | 100\% |
| Charge-offs as a \% of loans in repayment |  | 11.1\% |  |  | 5.2\% |  |  | 3.6\% |  |  | 2.2\% |  |  | 0.98 |  |  | 2.0\% |  |

Non Traditional Portiolio

|  | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loan Status | 0.12 payments |  |  | 13-24 payments |  |  | 25-36 payments |  |  | 37.48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Repayment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 122 |  |
| Loans in Forbearance |  | 34 | 24.5\% |  | 13 | 8.8\% |  | 11 | 5.4\% |  | 11 | 4.43 |  | 21 | 2.0\% |  | 90 | 4.9\% |
| Loans in Repayment-Current |  | 61 | 43.6\% |  | 98 | 66.3\% |  | 153 | 73.2\% |  | 201 | 79.0\% |  | 973 | 89.1\% |  | 1,486 | 80.6\% |
| Loans in Repayment-Delinq 31-60 days |  | 13 | 8.9\% |  | 10 | 6.5\% |  | 12 | 5.6\% |  | 11 | 4.3\% |  | 32 | 3.0\% |  | 78 | 4.2\% |
| Loans in Repayment-Delinq 61-90 days |  | 8 | 5.6\% |  | 7 | 5.0\% |  | 8 | 3.9\% |  | 9 | 3.4\% |  | 20 | 1.8\% |  | 52 | 2.8\% |
| Loans in Repayment-Deling 90* days |  | 25 | 17.4\% |  | 20 | 13.4\% |  | 25 | 11.9\% |  | 22 | 8.5\% |  | 46 | 4.2\% |  | 138 | 7.5\% |
| Total toans in Repayment or Forbearance | s | 141 | 100\% | s | 148 | 100\% | \$ | 209 | 100\% | s | 254 | 100\% | \$ | 1,092 | 100\% | \$ | 1,844 | 100\% |
| Charge-offs as a \% of loass in repayment |  | 25.3\% |  |  | 9.7\% |  |  | 7.88 |  |  | 5.0\% |  |  | 2.3\% |  |  | 5.4\% |  |


| Total |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loan Status | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | $0-12$ payments |  |  | 13-24 payments |  |  | 25-36 payments |  |  | 37-48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Repayment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1,393 |  |
| Loans in Forbearance |  | 239 | 17.8\% |  | 98 | 7.7\% |  | 95 | 5.0\% |  | 99 | 3.6\% |  | 259 | 1.6\% |  | 790 | 3.4\% |
| Loans in Repayment- Carrent |  | 860 | 64.2\% |  | 973 | 76.5\% |  | 1.565 | 82.0\% |  | 2.363 | 86.8\% |  | 14,745 | 93.9\% |  | 20,506 | 89.4\% |
| Loans in Repayment-Deling 31-60 days |  | 65 | 4.9\% |  | 56 | 4.4\% |  | 69 | 3.6\% |  | 81 | 3.0\% |  | 251 | 1.6\% |  | 522 | 2.3\% |
| Loans in Repayment-Deling $61-90$ days |  | 45 | 3.4\% |  | 37 | 2.9\% |  | 48 | 2.5\% |  | 51 | 1.9\% |  | 140 | 0.9\% |  | 321 | 1.4\% |
| Loans in Repayment- Deling $90+$ days |  | 131 | 9.8\% |  | 107 | 8.4\% |  | 131 | 6.8\% |  | 129 | 4.7\% |  | 303 | 1.9\% |  | 801 | 3.5\% |
| Total toans in Repayment or Forbearance | s | 1,340 | 100\% | s | 1,271 | 100\% | s | 1,908 | 100\% | 5 | 2,723 | 100\% | \$ | 15,698 | 100\% | s | 22,940 | 100\% |
| Charge-offs as a $\%$ of loans in repoyment |  | 12.6\% |  |  | 5.7\% |  |  | 4.1\% |  |  | 2.5\% |  |  | 1.0\% |  |  | 2.3\% |  |

## Private Education Loan Seasoning - "Core Earnings" Basis

Quarter Ending December 31, 2015
Traditional Portfolio

| Loan Status | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0.12 payments |  |  | 13-24 payments |  |  | 25-36 payments |  |  | 37.48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Reparment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1,859 |  |
| toans in Forbearance |  | 292 | 18.8\% |  | 118 | 6.7\% |  | 122 | 4.5\% |  | 109 | 3.1\% |  | 222 | 1.6\% |  | 863 | 3.7\% |
| Loans in Repayment- Current |  | 980 | 63.0\% |  | 1,423 | 81.0\% |  | 2.320 | 86.2\% |  | 3,164 | 90.6\% |  | 13,198 | 94.8\% |  | 21,085 | 90.0\% |
| Loans in Repayment- Deling 31-60 days |  | 79 | 5.1\% |  | 63 | 3.6\% |  | 77 | 2.9\% |  | 76 | 2.2\% |  | 196 | 1.4\% |  | 491 | 2.1\% |
| Loans in Repayment-Deling 61.90 day |  | 54 | 3.5\% |  | 42 | 2.4\% |  | 45 | 1.7\% |  | 43 | 1.2\% |  | 108 | 0.8\% |  | 292 | 1.2\% |
| Loans in Repayment-Deling 90+ days |  | 149 | 9.6\% |  | 111 | 63\% |  | 126 | 4.7\% |  | 102 | 2.9\% |  | 202 | 1.5\% |  | 690 | 2.9\% |
| Total Loans in Repayment or Forbearance | \$ | 1,554 | 100\% | s | 1,757 | 100\% | s | 2,690 | 100\% | s | 3,494 | 100\% | \$ | 13,926 | 100\% | s | 23,422 | 100\% |
| Charge-offs as a \% of loans in repayment |  | 10.3\% |  |  | 4.1\% |  |  | 2.4\% |  |  | 1.4\% |  |  | 0.8\% |  |  | 1.9\% |  |

Non-Traditional Portiolio

| Loan Status | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-12 payments |  |  | 13-24payments |  |  | 25-36pryments |  |  | 37.48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Repayment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 181 |  |
| Loans in Forbearance |  | 49 | 22.03 |  | 16 | 7.4\% |  | 14 | 4.8\% |  | 10 | 3.6\% |  | 21 | 2.0\% |  | 110 | 5.4\% |
| Loans in Repayment- Current |  | 108 | 48.4\% |  | 153 | 69.5\% |  | 223 | 76.3\% |  | 243 | 82.9\% |  | 919 | 89.5\% |  | 1,646 | 80.1\% |
| Loans in Repayment-Deling 31-60 days |  | 18 | 7.9\% |  | 13 | 5.7\% |  | 15 | 5.2\% |  | 11 | 3.9\% |  | 29 | 2.8\% |  | 86 | 4.2\% |
| Loans in Repayment- Deling 61-90 days |  | 10 | 4.6\% |  | 10 | 4.5\% |  | 11 | 3.6\% |  | 8 | 2.7\% |  | 17 | 1.7\% |  | 56 | 2.7\% |
| Loans in Repayment- Deling 90+ days |  | 37 | 16.6\% |  | 28 | 129\% |  | 29 | 10.1\% |  | 21 | 7.3\% |  | 41 | 4.0\% |  | 156 | 7.6\% |
| Total toans in Repayment or Forbearance | s | 222 | 100\% | \$ | 220 | 100\% | s | 292 | 100\% | s | 293 | 100\% | s | 1,027 | 100\% | s | 2,054 | 100\% |
| Charge-offs as a \% of loans in repoyment |  | 21.8\% |  |  | 11.6\% |  |  | 7.68 |  |  | 4.2\% |  |  | 2.2\% |  |  | 6.1\% |  |


|  | Monthly Scheduled Payments Received |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loan Status | 0.12 payments |  |  | 13-24 payments |  |  | 25-36payments |  |  | 37-48 payments |  |  | More than 48 payments |  |  | Total |  |  |
| Not Yet in Repayment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.040 |  |
| Loans in Forbearance |  | 341 | 19.2\% |  | 134 | 6.8\% |  | 136 | 4.6\% |  | 119 | 3.1\% |  | 243 | 1.6\% |  | 973 | 3.8\% |
| Loans in Repayment- Carrent |  | 1.088 | 61.3\% |  | 1.576 | 79.7\% |  | 2.543 | 85.3\% |  | 3,407 | 90.0\% |  | 14,117 | 94.4\% |  | 22,731 | 89.2\% |
| Loans in Repayment-Deling 31-60 days |  | 97 | 5.4\% |  | 76 | 3.8\% |  | 92 | 3.1\% |  | 87 | 2.3\% |  | 225 | 1.5\% |  | 577 | 2.3\% |
| Loans in Repayment-Deling 61-90 dms |  | 64 | 3.6\% |  | 52 | 2.6\% |  | 56 | 1.9\% |  | 51 | 1.4\% |  | 125 | 0.8\% |  | 348 | 1.4\% |
| Loans in Repayment-Deling 90* days |  | 186 | 10.5\% |  | 139 | 7.0\% |  | 155 | 5.2\% |  | 123 | 3.2\% |  | 243 | 1.6\% |  | 846 | 3.3\% |
| Total toans in Repayment or Forbearance | s | 1,776 | 100\% | s | 1,977 | 100\% | s | 2,982 | 100\% | S | 3,787 | 100\% | \$ | 14,953 | 100\% | s | 25,475 | 100\% |
| Charge-offs as a \% of loans in repoyment |  | 12.0\% |  |  | 5.0\% |  |  | 3.0\% |  |  | 1.7\% |  |  | 0.9\% |  |  | 2.3\% |  |

## Business Services Segment <br> "Core Earnings" Basis

| (In Millions) | Q4 16 | Q4 15 | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 5}$ |
| :--- | :---: | :---: | :---: | :---: |
| Net income | $\$ 71$ | $\$ 81$ | $\$ 308$ | $\$ 338$ |
| Number of accounts serviced for Department of Education | 6.2 | 6.3 | 6.2 | 6.3 |
| Total federal loans serviced (in billions) | $\$ 293$ | $\$ 288$ | $\$ 293$ | $\$ 288$ |
| Contingent collections receivables inventory (in billions): |  |  |  |  |
| Education loan inventory | $\$ 9.9$ | $\$ 10.3$ | $\$ 9.9$ | $\$ 10.3$ |
| Other inventory | $\$ 10.1$ | $\$ 9.9$ | $\$ 10.1$ | $\$ 9.9$ |
| Total contingent collections receivable inventory (in billions) | $\$ 20.0$ | $\$ 20.2$ | $\$ 20.0$ | $\$ 20.2$ |

## Business Processing Solutions

Well-positioned to expand to additional clients and asset types

- Strong business franchise
- Capacity to process large volume of transactions and manage complex administrative requirements
- Robust compliance-driven culture driven by a "customer first" approach
- Industry leading scale and performance
- Flexible, leading-edge capabilities
- Diverse portfolio of customers and services
- Federal contracts
- State and municipal contracts
- Healthcare revenue cycle management
- Toll road authorities

Business Services Revenue ${ }^{1}$


## Business Services Segment Federal Loan Servicing



三

# Higher Education Industry 

## In Its Role As Student Loan Servicer, Navient Helps Borrowers Successfully Repay Their Loans



## The Majority Of Student Loan Balances Are Less Than \$20,000

Distribution Of Borrowers By Average Balance, 2015


Less than $\$ 5,000$
$\$ 5,000-\$ 9,999$
$\$ 10,000-\$ 19,999$
$\$ 20,000-\$ 39,999$
$\$ 40,000$ or more

College Board, "Distribution Of Borrowers By Amount Of Outstanding Education Debt, 2015,," Trends In Student Aid 2016, 10/26/16

## On An Individual Basis, Student Debt Is More Reasonable Than May Be Evident

The average debt of bachelor's degree holders is now around $\$ \mathbf{2 8 , 0 0 0}$ in real terms...

Average debt of four-year bachelor's degree recipients (2015 USD)

...This translates to an increase in monthly payments of about \$60 compared to 1999-00 graduates.

Monthly payments over time


Source: College Board: Trends in Student Aid 2016, "Cumulative Debt: Bachelor's Degree Recipients"; National Center for Education Statistics, "Degrees/certificates conferred by postsecondary institutions, by control of institution and level of degree: 1969-70 through 2012-13"

## The Borrowers Who Struggle The Most Are Often Non-Completers With Low Levels Of Debt

Borrowers who do not complete a degree default at a rate almost three times higher than borrowers who earned a degree ...

Borrowers in default by attainment

... As a result, borrowers who run into trouble repaying usually have below-average amounts of debt.

3-year default rate by loan size, 2011 repayment cohort (Parentheses contain share of all defaults)


Source: President's Council of Economic Advisors, "Investing In Higher Education: Benefits, Challenges, And The State Of Student Debt," July 2016 Note: Years are fiscal years. Loan size is based on balance of loan when entering repayment.

## Recent College Graduates Have Seen Wages Increase Since The Great Recession

Median wages for recent graduates by degree type

- Bachelor's degree - High school diploma

- Median wages for recent college graduates have continued to rise since the Great Recession, increasing more than 5.9 percent since 2008.
- Since 2012, recent college graduates have seen median wages rise even more quickly, by 8.5 percent.
- Median wages for workers with only a high school diploma have fallen 6.5 percent over that same time period.

Source: Federal Reserve Bank Of New York, "The Labor Market for Recent College Graduates: Wages," last updated January 11, 2017.
Notes: Annual wages are expressed in constant 2016 dollars. Recent college graduates are those aged 22 to 27 with a bachelor's degree only; high school graduates are those aged 22 to 27 with a high school diploma only. Figures are for full-time workers and exclude those currently enrolled in school.

## Class Of 2015 Student Loan Delinquency Rates Approximately 3 Times Lower Than Class Of 2010

Federal loan delinquency rates six months after end of grace period and unemployment for bachelor's degree holders


Source: Navient data and US. Bureau of Labor Statistics, Unemployment Rate - College Graduates - Bachelor's Degree, 25 to 34 years [CGBD2534], retrieved from FRED, Federal Reserve Bank of St. Louis
Class of 2015 data includes borrowers who entered repayment in November and December 2015. Excludes consolidation loans which have lower delinquency rates.

## Navient's Default Prevention Expertise Was A Key Factor In The Decline Of The National Default Rate

- The cohort default rate (CDR) measures the percent of borrowers who defaulted on a student loan within three years of entering repayment.
- In 2016, the Department of Education announced the 2013 three-year CDR fell from 11.8 percent to 11.3 percent.
- The three-year CDR for Navientserviced customers was 8.4 percent, 31 percent lower than the national rate excluding Navient-serviced borrowers.
- Navient serviced 22 percent of all federal borrowers entering repayment in the 2013 cohort period, meaning Navient's performance had a significant impact on the overall cohort default rate.

2013 three-year cohort default rate


## The Benefits Of Obtaining A College Degree Outweigh The Costs By A Wide Margin

Cumulative earnings net of college repayment costs

- High School Diploma - Bachelor's Degree
 "Combined, the workers
with a Bachelor's degree or
higher have accounted for
73 percent ( 8.4 million) of
the 11.6 million jobs gained
in the recovery."
- Georgetown University
Researchers, 2016
"The lifetime financial benefits of an education have never been so high."
- Guillaume

Vandenbrouckemes,
Federal Reserve Bank of St. Louis, 2015

Age
Source: Sandy Baum, Jennifer Ma, and Kathleen Payea, "Education Pays 2013," College Board, 2013; Guillaume Vandenbroucke, "Lifetime Benefits of an Education Have Never Been So High," St. Louis Fed, July 2015; Anthony Carnevale, Tamara Jayasundera, Artem Gulish, Analysis Of Current Population Survey Data,
America's Divided Recovery, Georgetown University Center On Education And The Workforce, June 2016

## Young Adults That Complete A College Degree Score Higher On Financial Health, Including Employment \& Incomes



Financial health self-assessment


When young adults were asked to rate themselves on their current financial health, their average
self-assessment increased to 6.5 on a scale of $1-10$, compared to 6.2 in 2015.
Source: Money Under 35", Ipsos and Navient, October 2016


Median personal income


## Overall, 4 In 10 Did Not Borrow For Their Education \& 2 In 10 Borrowed \& Finished Paying Their Student Loans

$\square$ Did not borrow $\square$ Borrowed, paid off $\square$ Borrowed, still have debt

College borrowing status


College borrowing status by age


- Young adults between 28 and 30 years old, who were likely to have attended college during the Great Recession, borrowed more often ( 63 percent).
- At the same time, 22-24 year-olds - who were more likely to have attended college during the economic upturn that followed the recession and are likely to have fewer years of college attendance - borrowed less often ( 56 percent).


## Program Complexity Can Be Streamlined

## Forbearance

Discretionary Forbearance

- Hardship Forbearance

Mandatory Forbearance

- Medical or Dental Internship Residency
- Department of Defense Student Loan Repayment Programs
- National Service
- Active Military State Duty
- Student Loan Debt Burden
- Teacher Loan Forgiveness

Mandatory Administrative Forbearance

- Local or National Emergency
- Military Mobilization
- Designated Disaster Area
- Repayment Accommodation
- Death
- Teacher Loan Forgiveness


## Forgiveness

## 1. Teacher Loan Forgiveness

2. Loan Forgiveness for Service in Areas of National Need
3. Civil Legal Assistance Attorney Student Loan Repayment Program

Income Contingent Repayment Plan Forgiveness

5. Income Based Repayment Plan Forgiveness
6. Pay As You Earn Repayment Plan Forgiveness
7. Income Based 2014 Repayment Plan Forgiveness
8. REPAYE Repayment Plan Forgiveness
9. Public Service Loan Forgiveness

## Effective Date Details

(1) Limited to FFELP borrowers with all new loans made on or after July 1, 1993; All DL are eligible.
(2) Limited to FFELP borrowers with all loans made on or after July 1, 1987 and prior to July 1, 1993; DL eligible if borrower has FFELP loan made during this period.
(3) All FFELP and DL loans eligible regardless of disbursement date
(4) HERA aligned FFELP and DL repayment plans for loans first entering repayment on or after July 1, 2006.
(5) Pre July 1, 1996, ICR plans, the DL borrower can choose between ICR1 - the Formula Amount, or ICR2 - the Capped Amount.
(6) The DL borrower can request from 5 alternative repayment plans: Fixed Payment Amount, Fixed Term, Graduated Repayment, Negative Amortization, or Post REPAYE.

Deferment
School (1)
. School Full-Time (2)
. School Half-Time (2)
4. Post Enrollment (1)
5. Graduate Fellowship (3)
. Unemployment Deferment -2 years (2)
7. Unemployment Deferment -3 years (1)
. Economic Hardship (1)
. Rehabilitation Training Program (3)
10. Military Service (3)

1. Post-Active Duty Student (3)
2. Teacher Shortage(2)
3. Internship/Residency Training (2)
4. Temporary Total Disability (2)
5. Armed Forces or Public Health Services (2)
6. National Oceanic and Atmospheric Administration Corps (2)
7. Peace Corps, ACTION Program, and TaxExempt Organization Volunteer (2)
8. Parental Leave (2)
9. Mother Entering/Re-entering Work Force (2)

## Repayment plans

DL Standard Pre-HERA
FFELP/DL Standard Post-HERA (4)
DL Graduated Pre-HERA
FFELP/DL Graduated Post -HERA (4)
DL Extended Pre-HERA
FFELP/DL Extended Post-HERA (4)
FFELP/DL Extend
Income-Sensitive
. Income-Sensitive
. Income-Contingent Ver. 2 (5)
10. Income-Contingent Ver. 3
11. Forced Income-Driven
12. Income-Based
13. Pay As You Earn
14. Income-Based 2014
15. Alternative (6)
16. REPAYE

## Funding \& Liquidity

## 2016 Capital Markets Summary

- Acquired $\$ 3.7$ billion of education loans
- Issued seven FFELP ABS transactions totaling $\$ 5.8$ billion
- FFELP ABS spreads improved 23 basis points or 17\% from 2016-2 to 2016-7
- Issued one Private Education Loan ABS transaction totaling $\$ 488$ million
- Issued $\$ 1.3$ billion of long-term unsecured debt
- Reduced outstanding unsecured debt by $9 \%$ or $\$ 1.4$ billion
- 2017 outstanding unsecured maturities reduced from $\$ 1.5$ billion to $\$ 0.7$ billion
- 2018 outstanding unsecured maturities reduced from $\$ 2.6$ billion to $\$ 2.1$ billion
- Returned $\$ 956$ million to shareholders through share repurchases and dividends
- Repurchased $17 \%$ or 60 million of common shares
- Maintained a tangible net asset ratio of $1.24 x$
- This ratio has remained within our target range of $1.2 x$ to $1.3 x$ for the past five years


## Secured Funding

| 2016 Issuance (\$mm) ${ }^{1}$ |  |  |  |
| :---: | :---: | :---: | :---: |
| 1 | Ford | \$11,033 | Auto / Floorplans |
| 2 | AmeriCredit / GM Financial | \$9,106 | Auto / Floorplans |
| 3 | Santander ${ }^{2}$ | \$8,993 | Auto |
| 4 | Chase | \$8,300 | Credit Card |
| 5 | Nissan | \$7,712 | Auto / Floorplans |
| 6 | Navient | \$6,285 | Student Loan |
| 7 | Capital One | \$6,275 | Credit Card |
| 8 | Honda | \$5,500 | Auto |
| 9 | Toyota | \$5,350 | Auto |
| 10 | Hyundai | \$5,094 | Auto / Floorplans |
| 11 | Ally | \$5,078 | Auto |
| 12 | CarMax | \$4,865 | Auto |
| 13 | Mercedes-Benz | \$4,583 | Auto / Floorplans |
| 14 | Citigroup | \$3,744 | Credit Card |
| 15 | Sprint | \$3,500 | Other |
| 16 | BMW | \$3,250 | Auto |
| 17 | Discover | \$3,050 | Credit Card |
| 18 | World Omni | \$2,787 | Credit Card |
| 19 | Verizon | \$2,569 | Other - Consumer |
| 20 | New Residential | \$2,507 | Other - Servicer <br> Advances |
| Table Source: J.P. Morgan, ABS volume priced as of December 31, 2016 <br> 'Santander includes Drive Auto Receivables Trust ("DRIVE') and Chrysler Capital Auto |  |  |  |
|  |  |  |  |

- Navient is among the largest issuers of ABS globally, having issued over \$280 billion of Private Education and FFELP ABS transactions to date
- Over $\$ 88$ billion of securitizations on balance sheet
- Available capacity under FFELP secured facilities is $\$ 2.2$ billion
- Available capacity under Private Education Loan secured facilities is \$285 million


## Recent FFELP ABS Transactions

|  | NAVSL 2017-1 |  |  |  |  | NAVSL 2016-7 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pricing Date: Settlement Date: | February 8, 2017 <br> February 16, 2017 |  |  |  |  | October 26, 2016 <br> November 3, 2016 |  |  |  |  |
| Issuance Amount: | \$1,003M |  |  |  |  | \$896M |  |  |  |  |
| Collateral: | US Govt. Guaranteed <br> FFELP Stafford, Plus and Consolidation Loans |  |  |  |  | US Govt. Guaranteed FFELP Stafford, Plus and Consolidation Loans (100\% Rehabilitated Loans) |  |  |  |  |
| Prepayment Speed ${ }^{(1)}$ : | 6\% CPR Stafford / 4\% CPR Consolidation |  |  |  |  | 8\% CPR |  |  |  |  |
| Tranching: | Class | Rating (Moody's) | Amt. (\$M) | WAL ${ }^{11}$ | Pricing ${ }^{(2)}$ | Class | Rating (Moody's) | Amt. (\$M) | WAL | Pricing ${ }^{(2)}$ |
|  | A1 | Aaa | \$270 | 1.0 | $L+0.40 \%$ | A | Aaa | \$896 | 4.9 | L + 1.15\% |
|  | A2 | Aaa | \$233 | 3.4 | $L+0.75 \%$ |  |  |  |  |  |
|  | A3 | Aaa | \$500 | 8.3 | L+ 1.15\% |  |  |  |  |  |

(1) Estimated based on a variety of assumptions concerning loan repayment behavior, as more fully described in the related prospectus, which may be obtained from the underwriters of these transactions. Actual average life may vary significantly from estimates.
(2) Pricing represents the reoffer yield to expected call.

## Recent Private Education Loan ABS Transactions

|  | NAVSL Trust 2016-A |  |  |  |  | NAVSL Trust 2015-C |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pricing Date: <br> Settlement Date: | January 28, 2016 <br> February 4, 2016 |  |  |  |  | December 1, 2015 <br> December 10, 2015 |  |  |  |  |
| Issuance Amount: | \$488M |  |  |  |  | \$359M |  |  |  |  |
| Collateral: | Private Education Loans |  |  |  |  | Private Education Loans |  |  |  |  |
| Prepayment Speed ${ }^{(1)}$ : | 4\% Constant Prepayment Rate |  |  |  |  | 4\% Constant Prepayment Rate |  |  |  |  |
| Tranching: | Class | Rating (Moody's) | Amt. <br> (\$M) | WAL ${ }^{(1)}$ | Pricing | Class | Rating (S\&P) | Amt. (\$M) | WAL ${ }^{(1)}$ | Pricing ${ }^{(2)}$ |
|  | A1 | Aaa | \$130 | 1.0 | L+ 1.10\% | A | AAA | \$309 | 1.6 | L+ 1.50\% |
|  | A2A | Aaa | \$150 | 6.6 | S + 2.40\% | B | A | \$50 | 3.5 | S+2.75\% |
|  | A2B | Aaa | \$150 | 6.6 | L+ $2.55 \%$ |  |  |  |  |  |
|  | B | Aa3 | \$58 | 10.9 | S + 3.80\% |  |  |  |  |  |

(1) Estimated based on a variety of assumptions concerning loan repayment behavior, as more fully described in the related prospectus, which may be obtained from the underwriters of these transactions. Actual average life may vary significantly from estimates.
(2) Yield on fixed rate tranches A2A and B for 2016-A and B for 2015-C were $3.95 \%, 5.72 \%$ and $4.03 \%$ respectively.

## Managing Unsecured Debt Maturities

## (par value, $\$$ in billions)



## Long Term Conservative Funding Approach

- Important to maintain our credit ratings to support ongoing access to the unsecured debt markets
- Manage tangible net asset ratio to a range of $1.2 x$ to $1.3 x$
- 1.24x as of December 31, 2016
- Reduced total unsecured maturities by $\$ 1.4$ billion from a year ago to $\$ 13.9$ billion through opportunistic debt repurchases and maturities


## Conservative Unsecured Debt Profile



|  | December 31, 2006 | December 31, 2010 | December 31, 2016 |
| :--- | :---: | :---: | :---: |
| Total Managed Student Loans | \$142.1 Billion | $\$ 184.3$ Billion | \$111.1 Billion |
| Unsecured Debt Outstanding | $\$ 48.7$ Billion | $\$ 20.1$ Billion | $\$ 13.9$ Billion |
| Tangible Equity Ratio | $1.9 \%$ | $2.2 \%$ | $2.5 \%$ |
| Tangible Net Asset Ratio | 1.06 x | 1.19 x | 1.24 x |
| Unsecured Debt Rating (F/M / S) | A+ / A2 / A | BBB-/Ba1 / BBB- | BB/Ba3/B+ |

The tangible net asset ratio equals GAAP tangible assets less secured debt and other liabilities adjusted for the impact of derivative accounting under GAAP and unamortized net floor premiums divided by unsecured debt

## Education Loan Portfolio Generates Significant Cash Flows

## Projected Life of Loan Cash Flows over ~20 Years

## \$'s in Billions

## FFELP Cash Flows

Secured
Residual (including O/C)
$\$ 7.3$
Floor Income
Servicing
Total Secured
Unencumbered
Total FFELP Cash Flows

> 12/31/16

| $\quad$ Residual (including O/C) | $\$ 7.3$ |
| :--- | ---: |
| $\quad$ Floor Income | 2.0 |
| $\quad$ Servicing | 3.1 |
| Total Secured | $\$ 12.4$ |
| Unencumbered | 0.6 |
| Total FFELP Cash Flows | $\$ 13.0$ |

## Private Credit Cash Flows

Secured
Residual (including O/C)
Servicing
Total Secured
Unencumbered
Total Private Cash Flows

Combined Cash Flows
before Unsecured Debt

These projections are based on internal estimates and assumptions and are subject to ongoing review and modification. These projections may prove to be incorrect.

## Enhancing Cash Flows

- Generated $\$ 3.6$ billion of cash flows in 2016
- Reduced unsecured debt by $\$ 1.4$ billion and returned $\$ 1.0$ billion to shareholders through share repurchases and dividends in 2016
- Acquired $\$ 3.7$ billion of student loans in 2016
- $\$ 28.8$ billion of estimated future cash flows remain over ~ 20 years
- Includes $\sim \$ 11$ billion of overcollateralization ${ }^{1}(\mathrm{O} / \mathrm{C})$ to be released from residuals
- $\$ 3.2$ billion of unencumbered student loans
- $\$ 1.1$ billion of hedged FFELP Loan embedded floor income


## FFELP Cash Flows Highly Predictable

\$'s in millions

| as of 12/31/2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | $\underline{2024}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Projected FFELP Average Balance | \$83,192 | \$75,989 | \$68,492 | \$61,307 | \$54,372 | \$47,485 | \$40,842 | \$34,450 |
| Projected Excess Spread | \$854 | \$841 | \$764 | \$690 | \$643 | \$589 | \$530 | \$472 |
| Projected Servicing Revenue | \$407 | \$383 | \$352 | \$324 | \$295 | \$264 | \$228 | \$191 |
| Projected Total Revenue | \$1,261 | \$1,223 | \$1,116 | \$1,014 | \$938 | \$853 | \$757 | \$663 |
|  | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032+ |
| Projected FFELP Average Balance | \$28,386 | \$22,937 | \$18,408 | \$14,840 | \$11,566 | \$8,489 | \$5,844 | \$1,602 |
| Projected Excess Spread | \$417 | \$346 | \$271 | \$226 | \$199 | \$163 | \$125 | \$186 |
| Projected Servicing Revenue | \$154 | \$121 | \$94 | \$75 | \$59 | \$44 | \$30 | \$50 |
| Projected Total Revenue | \$571 | \$467 | \$364 | \$300 | \$258 | \$207 | \$155 | \$236 |

- Total Cash Flows from Projected Excess Spread = \$7.3 Billion
- Total Cash Flows from Projected Servicing Revenues $=\$ 3.1$ Billion

[^3]
## Secured Cash Flow

| \$ in Millions | 2016 |  | 2015 |  | 2014 |  | 2013 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FFELP |  |  |  |  |  |  |  |  |  |  |
| Term Securitized |  |  |  |  |  |  |  |  |  |  |
| Servicing (Cash Paid) | \$ | 342 | \$ | 387 | \$ | 407 | \$ | 507 | \$ | 526 |
| Net Residual ${ }^{1}$ (Excess Distributions) |  | 624 |  | 724 |  | 680 |  | 476 |  | 628 |
| Other Secured FFElP |  |  |  |  |  |  |  |  |  |  |
| Net Cash Flow |  | 83 |  | 173 |  | 216 |  | 1,199 |  | 934 |
| Total FFELP ${ }^{2}$ | \$ | 1,049 | \$ | 1,284 | \$ | 1,302 | \$ | 2,182 | \$ | 2,088 |
| Private Credit |  |  |  |  |  |  |  |  |  |  |
| Term Securitized |  |  |  |  |  |  |  |  |  |  |
| Servicing (Cash Paid) | \$ | 180 | \$ | 188 | \$ | 189 | \$ | 198 | \$ | 181 |
| Residual (Excess Distribution) |  | 330 |  | 198 |  | 226 |  | 170 |  | 103 |
| Other Secured Financings |  |  |  |  |  |  |  |  |  |  |
| Net Cash Flow |  | 5 |  | 31 |  | 26 |  | 9 |  | 22 |
| Total Private Credit | \$ | 515 | \$ | 416 | \$ | 441 | \$ | 377 | \$ | 306 |
| Total Proceeds from Residual Sales |  |  |  |  |  |  | \$ | 589 |  |  |
| Total FFELP and Private Credit | \$ | 1,564 | \$ | 1,700 | \$ | 1,743 | \$ | 3,148 | \$ | 2,394 |
| Average Principal Balances |  | 2016 |  | 2015 |  | 2014 |  | 2013 |  | 2012 |
| FFELP |  |  |  |  |  |  |  |  |  |  |
| Term FFELP | \$ | 75,354 | \$ | 82,316 | \$ | 88,554 | \$ | 95,055 |  | 04,913 |
| Other Secured FFEELP |  | 11,135 |  | 12,982 |  | 6,525 |  | 11,085 |  | 22,271 |
| Total FFELP | \$ | 86,489 | \$ | 95,297 | \$ | 95,079 |  | 106,140 |  | 27,184 |
| Private Credit |  |  |  |  |  |  |  |  |  |  |
| Term Private Credit | \$ | 22,357 | \$ | 23,850 | \$ | 24,499 | \$ | 26,037 | \$ | 25,111 |
| Other Secured Financings |  | 612 |  | 993 |  | 1,523 |  | 1,106 |  | 1,875 |
| Total Private Credit | \$ | 22,969 | \$ | 24,843 | \$ | 26,022 |  | 27,143 | \$ | 26,987 |
| Total FFELP and Private Credit | \$ | 109,458 |  | 120,140 |  | 121,101 |  | 133,283 |  | 154,171 |

Note: Totals may not add due to rounding
'Net residual represents excess distribution, net of payments on floor contracts and receipts from basis swaps

FFELP ABS

## Legal Final Maturity Date Update Sponsor Support Activities

- Exercise Optional Servicer Clean-Up Calls: In 2015, Navient exercised cleanup call options related to 12 FFELP ABS trusts totaling $\$ 1.1$ billion of bonds outstanding. On August 30, 2016, announced the exercise of the optional servicer clean-up call for 2004-4 and 2004-7, causing $\$ 175$ million of bonds to be paid in full on the October 25, 2016 distribution date.
- Exercise Optional Servicer Purchases: We amended the servicing agreements for 34 Navientsponsored FFELP ABS trusts to incorporate a servicer right to purchase trust student loans aggregating up to 10\% of the trust's initial pool balance. In 2016, Navient exercised loan repurchase rights on 10 FFELP ABS trusts totaling $\$ 201$ million of FFELP loans from those trusts.
- Amend to Add Revolving Credit Agreements: We amended the administration agreements and indentures for 84 Navient-sponsored FFELP ABS trusts to incorporate a subordinated revolving credit agreement pursuant to which Navient Corporation can provide liquidity financing to the trust.
- Extend Legal Final Maturity Dates: With the consent of the noteholders, we amended the transaction documents to extend the legal final maturity dates of bonds issued by 36 Navientsponsored FFELP ABS trusts totaling $\$ 10$ billion at investors request ${ }^{1}$.

[^4]
## Legal Final Maturity Date Update Sponsor Support Activities

- Disclosure of Loan Performance Data:
- Enhanced our quarterly reporting spreadsheets for Navient-sponsored FFELP ABS trusts to provide additional information on:
- The level of enrollment in the IDR program
- The payments owed by FFELP loans enrolled in the IDR program
- The distribution of FFELP loans in deferment status between school deferment and hardship deferment
- The distribution of FFELP loans in a forbearance status between discretionary forbearance and other types of forbearance
- Released a FFELP loan repayment data package disclosing performance trends in deferment, forbearance, defaults, prepayments, and income-driven repayment
- Enhanced Means for Investor Communication: We launched a new online investor forum designed to facilitate communication with investors in Navient-sponsored FFELP ABS. Through this online forum, investors can register to receive notifications regarding their FFELP ABS and can also communicate with Navient and directly with other investors through identityprotected messages


## Recent FFELP ABS Issuance Characteristics

FFELP ABS Transaction Features

- Issue size of $\$ 500 \mathrm{M}$ to $\$ 1.0 \mathrm{~B}$
- Denominated in US\$
- Triple-A rated senior notes make up to $97 \%$ of issue structure
- Floating rate tied to 1 month LIBOR
- Amortizing tranches with 1 to 15(+) year average lives
- Navient Solutions, LLC. is master servicer

Collateral Characteristics

- Insurance or guarantee of underlying collateral insulates bondholders from most risk of loss of principal ${ }^{(1)}$
- Typically non-dischargeable in bankruptcy
- Offer significantly higher yields than government agency securities with comparable risk profiles


## FFELP Loan Program Characteristics

| Parameter | Subsidized Stafford | Unsubsidized Stafford | PLUS/Grad PLUS | Consolidation |
| :---: | :---: | :---: | :---: | :---: |
| Borrower | Student | Student | Parents or Graduate Students | Student or Parents |
| Needs Based | Yes | No | No | N/A |
| Federal Guarantee of Principal and Accrued Interest | 97-100\% | 97-100\% | 97-100\% | 97-100\% |
| Interest Subsidy Payments | Yes | No | No | Yes ${ }^{1}$ |
| Special Allowance Payments (SAP) | Yes | Yes | Yes ${ }^{2}$ | Yes |
| Original Repayment Term ${ }^{4}$ | 120 months | 120 months | 120 months | Up to 360 months |
| Aggregate Loan Limit | Undergraduate: $\$ 23,000$ <br> Graduate: \$65,500 | Undergraduate ${ }^{3}$ : $\$ 57,500$ <br> Graduate: \$138,500 | None | None |

(1) Only on the subsidized portion of the loan
${ }^{(2)}$ Only applies for loans made between July 1, 1987 through January 1, 2000 if cap is reached
(3) Aggregate loan limit for a Dependent Undergraduate is $\$ 31,000$
${ }^{(5)}$ Repayment Term may be extended through various repayment options including Income Driven Repayment plans and Extended Repayment
Note: As of July 1, 2011
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## Navient Stafford \& PLUS Loan Prepayments

- Annualized CPRs for Stafford/PLUS ABS trusts have decreased from pre-2008 levels as incentives for borrowers to consolidate have declined
- Higher prepayment activity in mid-2012 was related to the short term availability of the Special Direct Consolidation Loan program
- Prepayments increased beginning in 2014 as assets were purchased from selected transactions to mitigate the risk that certain tranches might remain outstanding past their legal final maturity dates

*Quarterly CPR assumes School and Grace loans are not scheduled to make payments. Deferment, Forbearance and Repayment loans are scheduled to make payments.


## Navient Consolidation Loan Prepayments

- CPRs for Consolidation ABS trusts declined significantly following legislation effective in 2006 that prevented in-school and re-consolidation of a borrowers' loans
- Higher prepayment activity in mid-2012 was related to the short term availability of the Special Direct Consolidation Loan program

Historical Consolidation ABS CPRs by Issuance Vintage


- Quarterly CPR assumes School and Grace loans are not scheduled to make payments. Deferment, Forbearance and Repayment loans are scheduled to make payments.


## Private Education Loan ABS

## Recent Private Education Loan ABS Issuance Characteristics

Private Education Loan ABS Transaction Features

- Issue size of $\$ 250 \mathrm{M}$ to $\$ 750 \mathrm{M}$
- Triple-A rated senior notes, Single-A rated subordinated notes
- 20-40\% Triple-A overcollateralization
- Amortizing tranches with 1 to 10 year average lives
- Fixed rate or floating rate tied to 1 month LIBOR
- Complies with European risk retention (5\% retention)
- Navient Solutions, LLC is master servicer

Collateral Characteristics

- Collateralized by loans made to students and parents to fund college tuition, room and board
- Underwritten using FICO, Custom Scorecard \& judgmental criteria w/risk based pricing
- Up to $80 \%$ with cosigners, typically a parent
- Many seasoned assets benefiting from proven payment history
- Typically non-dischargeable in bankruptcy


## Navient Private Education Loan Programs

|  | Smart Option | Undergraduate/Graduate! Med/Law/MBA | Direct-to-Consumer (DTC) | Consolidation | Career Training |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Origination Channel | School | School | Direct-to-Consumer | Lender | School |
| Typical Borrower | Student | Student | Student | College Graduates | Student |
| Typical Co-signer | Parent | Parent | Parent | Parent | Parent, Spouse |
| Typical Loan | \$10k avg orig bal, 10 yr avg term, in-school payments of interest only, \$25 or fully deferred | \$10k avg orig bal, 15 yr term, deferred payments | \$12k avg orig bal, 15 yr term, deferred payments | $\$ 43 \mathrm{k}$ avg orig bal, 15-30 year term depending on balance, immediate repayment | \$9k avg orig bal, up to 15 yr term, immediate payments |
| Origination Period | March 2009 to April 2014 | All history through 2014 | 2004 through 2008 | 2006 through 2008 | 1998 through 2014 |
| Certification and Disbursement | School certified and disbursed | School certified and disbursed | Borrower self-certified, disbursed to borrower | Proceeds to lender to pay off loans being consolidated | School certified and disbursed |
| Borrower Underwriting | FICO. <br> custom credit score model, and judgmental underwriting | Primarily FICO | Primarily FICO | FICO and Debt-to-Income | FICO, Debt-to-Income and judgmental underwriting |
| Borrowing Limits | \$200,000 | \$100,000 Undergraduate, \$150,000 Graduate | \$130,000 | \$400,000 | Cost of attendance plus up to $\$ 6,000$ for expenses |
| School UW | No | No | No | No | Yes |
| Historical Risk-Based Pricing | $L+2 \%$ to $L+14 \%$ | $\begin{aligned} & \mathrm{P}-1.5 \% \text { to } \mathrm{P}+7.5 \% \\ & \mathrm{~L}+0 \% \text { to } \mathrm{L}+15 \% \end{aligned}$ | $\begin{aligned} & P+1 \% \text { to } P+6.5 \% \\ & L+6 \% \text { to } L+12 \% \end{aligned}$ | P-0.5\% to $P+6.5 \%$ | $\mathrm{P}+0 \% \text { to } \mathrm{P}+9 \%$ |
| Dischargeable in Bankruptcy | No | No | No | No | Yes |
| Additional Characteristics | - Made to students and parents primarily through college financial aid offices to fund 2-year, 4 -year and graduate school college tuition, room and board - Also available on a limited basis to students and parents to fund non-degree granting secondary education, including community college, part time, technical and trade school programs <br> - Both Title IV and non-Title IV schools ${ }^{(1)}$ | - Made to students and parents through college financial aid offices to fund 2 year, 4 -year and graduate school college tuition, room and board <br> - Signature, Excel, Law, Med and MBA Loan brands <br> - Title IV schools only ${ }^{(1)}$ <br> - Freshmen must have a cosigner with limited exceptions <br> - Co-signer stability test (minimum 3 year repayment history) | - Terms and underwriting criteria similar to Undergraduate, Graduate, Med/Law/MBA with primary differences being: <br> Marketing channel <br> No school certification <br> Disbursement of proceeds directly to borrower <br> - Title IV schools only ${ }^{(1)}$ <br> - Freshmen must have a cosigner with limited exceptions <br> - Co-signer stability test (minimum 3 year repayment history) | - Loans made to students and parents to refinance one or more private education loans <br> - Student must provide proof of graduation in order to obtain loan | - Loans made to students and parents to fund nondegree granting secondary education, including community college, part time, technical, trade school and tutorial programs <br> - Both Title IV and non-Title IV schools ${ }^{\text {(1) }}$ |

[^5]
## Navient Private Education Trusts

| 2011-2016YTD Issuance Program | Sallie Mae |  |  |  |  |  |  |  |  |  |  |  | Navient |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { SLM } \\ & \text { 11-A } \end{aligned}$ | $\begin{gathered} \text { SLM } \\ \text { 11-B } \end{gathered}$ | $\begin{gathered} \text { SLM } \\ \text { 11-C } \end{gathered}$ | $\begin{aligned} & S L M \\ & 12-A \end{aligned}$ | $\begin{gathered} \text { SLM } \\ 12-B \end{gathered}$ | $\begin{gathered} \text { SLM } \\ \text { 12-C } \end{gathered}$ | $\begin{gathered} \text { SLM } \\ \text { 12-D } \end{gathered}$ | $\begin{gathered} \text { SLM } \\ 12-E \end{gathered}$ | $\begin{aligned} & \text { SLM } \\ & \text { 13-A } \end{aligned}$ | $\begin{aligned} & \text { SLM } \\ & \text { 13-B } \end{aligned}$ | $\begin{aligned} & \text { SLM } \\ & \text { 13-C } \end{aligned}$ | $\begin{aligned} & \text { SLM } \\ & \text { 14-A } \end{aligned}$ | $\begin{gathered} \text { NAV } \\ \text { 14-CT } \end{gathered}$ | $\begin{aligned} & \text { NAV } \\ & 14-A \end{aligned}$ | $\begin{aligned} & \text { NAV } \\ & \text { 15-A } \end{aligned}$ | $\begin{aligned} & \text { NAV } \\ & \text { 15-B } \end{aligned}$ | $\begin{aligned} & \text { NAV } \\ & \text { 15-C } \end{aligned}$ | $\begin{aligned} & \text { NAV } \\ & \text { 16-A } \end{aligned}$ |
| Bond Amount (\$mil) | 562 | 825 | 721 | 547 | 891 | 1,135 | 640 | 976 | 1,108 | 1,135 | 624 | 676 | 463 | 664 | 689 | 700 | 359 | 488 |
| Initial AAA Enhancement (\%) | 21\% | 18\% | 24\% | 27\% | 26\% | 25\% | 25\% | 21\% | 26\% | 22\% | 28\% | 24\% | 30\% | 30\% | 32\% | 36\% | 48\% | 41\% |
| Initial Enhancement (\%) | 21\% | 18\% | 24\% | 27\% | 26\% | 25\% | 25\% | 21\% | 15\% | 13\% | 20\% | 15\% | 17\% | 22\% | 23\% | 36\% | 40\% | 34\% |
| Loan Program (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Signature/Law/MBA/Med | 88\% | 91\% | 71\% | 61\% | 48\% | 43\% | 37\% | 35\% | 26\% | 29\% | 26\% | 19\% | 0\% | 26\% | 27\% | 52\% | 81\% | 43\% |
| Smart Option | 0\% | 0\% | 10\% | 20\% | 30\% | 40\% | 45\% | 48\% | 63\% | 63\% | 64\% | 63\% | 0\% | 50\% | 51\% | 0\% | 0\% | 29\% |
| Consolidation | 0\% | 0\% | 7\% | 6\% | 9\% | 5\% | 5\% | 5\% | 3\% | 5\% | 0\% | 6\% | 0\% | 9\% | 2\% | 8\% | 3\% | 9\% |
| Direct to Consumer | 9\% | 6\% | 12\% | 12\% | 12\% | 12\% | 12\% | 12\% | 8\% | 3\% | 10\% | 12\% | 0\% | 15\% | 20\% | 26\% | 8\% | 20\% |
| Career Training Total | $\frac{3 \%}{100 \%}$ | $\frac{3 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{1 \%}{100 \%}$ | $\frac{1 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{100 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ | $\frac{13 \%}{100 \%}$ | $\frac{8 \%}{100 \%}$ | $\frac{0 \%}{100 \%}$ |
| Payment Status (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| School, Grace, Deferment | 55\% | 55\% | 45\% | 37\% | 38\% | 40\% | 39\% | 44\% | 59\% | 62\% | 63\% | 49\% | 0\% | 46\% | 24\% | 9\% | 12\% | 12\% |
| Repayment | 43\% | 43\% | 52\% | 60\% | 60\% | 57\% | 59\% | 54\% | 39\% | 36\% | 36\% | 50\% | 99\% | 53\% | 68\% | 89\% | 85\% | 84\% |
| Forbearance | 2\% | 3\% | 2\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 1\% | 8\% | 2\% | 3\% | 3\% |
| WA Term to Maturity (Mo.) | 192 | 189 | 182 | 171 | 164 | 151 | 144 | 148 | 144 | 146 | 143 | 150 | 104 | 161 | 155 | 157 | 159 | 165 |
| WA Months in Repayment (Mo.) | 8 | 10 | 20 | 20 | 24 | 24 | 26 | 27 | 25 | 29 | 28 | 32 | 80 | 40 | 30 | 68 | 60 | 51 |
| \% Loans with Cosigner | 72\% | 75\% | 71\% | 75\% | 77\% | 79\% | 80\% | 80\% | 80\% | 80\% | 81\% | 82\% | 71\% | 79\% | 80\% | 64\% | 38\% | 69\% |
| \% Loans with No Cosigner | 28\% | 25\% | 29\% | 25\% | 23\% | 21\% | 20\% | 20\% | 20\% | 20\% | 19\% | 18\% | 29\% | 21\% | 20\% | 36\% | 62\% | 31\% |
| WA FICO at Origination | 737 | 736 | 733 | 735 | 736 | 737 | 740 | 733 | 741 | 740 | 740 | 742 | 743 | 739 | 731 | 730 | 625 | 720 |
| WA Recent FICO at Issuance | 723 | 722 | 720 | 724 | 726 | 728 | 730 | 722 | 733 | 734 | 733 | 741 | 726 | 737 | 714 | 726 | 690 | 713 |
| WA FICO (Cosigner at Origination) | 747 | 745 | 744 | 745 | 745 | 745 | 748 | 741 | 751 | 750 | 749 | 750 | 749 | 748 | 738 | 742 | 635 | 731 |
| WA FICO (Cosigner at Rescored) | 736 | 731 | 734 | 732 | 734 | 735 | 738 | 728 | 745 | 746 | 745 | 750 | 735 | 746 | 724 | 739 | 697 | 725 |
| WA FICO (Borrower at Origination) | 709 | 710 | 704 | 705 | 705 | 707 | 710 | 702 | 703 | 702 | 705 | 707 | 728 | 707 | 701 | 704 | 619 | 696 |
| WA FICO (Borrower at Rescored) | 690 | 695 | 688 | 700 | 700 | 702 | 698 | 696 | 683 | 684 | 682 | 701 | 701 | 701 | 672 | 704 | 687 | 685 |
| WA LIBOR Equivalent Margin ${ }^{(1)}$ | 7.40\% | 7.21\% | 6.37\% | 6.74\% | 6.98\% | 7.14\% | 7.18\% | 7.46\% | 6.63\% | 6.64\% | 6.88\% | 6.60\% | 7.01\% | 6.66\% | 7.38\% | 5.58\% | 9.32\% | 7.15\% |

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## Navient Portfolio Transition to Seasoned Collateral

- Securitized collateral will continue to season given the company transitioned from originations to portfolio acquisition and management
- Most defaults occur early in repayment; loan performance improves as loans season
- As of December 2016, the private securitized loan portfolio is approximately 87 months into repayment. At this level of seasoning, approximately 80\% of total expected defaults have already occurred

Distribution of Defaults by Months Since Repayment Begin Date


## Navient Private Education Loan Trusts Prepayment Analysis

- Constant prepayment rates increased in 2007 due to the introduction of Private Education Consolidation loans, then declined following our decision to suspend our consolidation loan program in 2008



## Cohort Default Triangles

- The following cohort default triangles provide loan performance information for certain Private Education Loans of Navient Corporation and its consolidated subsidiaries that such subsidiaries' securitization criteria (including those criteria listed below):
- Program types include Undergraduate/Graduate ${ }^{(1)}$, Direct-to-Consumer ("DTC") ${ }^{(2)}$, Career Training ${ }^{(3)}$ and Private Consolidation Loans
- FICO scores are based on the greater of the borrower and cosigner scores as of a date near the loan application and must be at least 640
- The cohort default triangles are not representative of the characteristics of the portfolio of Private Education Loans of Navient Corporation and its consolidated subsidiaries as a whole or any particular securitization trust
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
(2) Direct-to-Consumer Loans marketed under the Tuition Answer brand.
(3) Career Training loans provide eligible borrowers financing at technical, trade, K-12 or tutoring schools.


## Cohort Default Triangles

- The cohort default triangles featured on subsequent slides are segmented by loan program type, FICO score, cosigner status, and school type
- Terms and calculations used in the cohort default triangles are defined below:
- Repayment Year - The calendar year loans entered repayment
- Disbursed Principal Entering Repayment - The amount of principal entering repayment in a given year, based on disbursed principal prior to any interest capitalization
- Years in Repayment - Measured in years between repayment start date and default date. Zero represents defaults that occurred prior to the start of repayment.
- Periodic Defaults - Defaulted principal in each Year in Repayment as a percentage of the disbursed principal entering repayment in each Repayment Year
- Defaulted principal includes any interest capitalization that occurred prior to default
- Defaulted principal is not reduced by any amounts recovered after the loan defaulted
- Because the numerator includes capitalized interest while the denominator does not, default rates are higher than if the numerator and denominator both included capitalized interest
- Total - The sum of Periodic Defaults across Years in Repayment for each Repayment Year


## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$11 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% | 0.4\% | 0.8\% | 0.4\% | 0.2\% | 1.5\% | 0.8\% | 0.4\% | 0.4\% | 0.0\% | 0.1\% | 5.2\% |
| 1999 | \$28 | 0.0\% | 0.0\% | 0.0\% | 0.1\% | 0.8\% | 0.6\% | 1.4\% | 0.4\% | 0.3\% | 1.0\% | 0.5\% | 0.2\% | 0.7\% | 0.3\% | 0.1\% | 0.4\% | 7.0\% |
| 2000 | \$71 | 0.0\% | 0.0\% | 0.0\% | 0.6\% | 1.2\% | 1.3\% | 0.7\% | 0.9\% | 1.5\% | 1.5\% | 1.0\% | 0.8\% | 0.5\% | 0.4\% | 0.3\% | 0.2\% | 11.0\% |
| 2001 | \$196 | 0.0\% | 0.0\% | 0.1\% | 1.3\% | 1.7\% | 1.0\% | 1.9\% | 1.3\% | 2.4\% | 1.8\% | 1.5\% | 0.9\% | 0.6\% | 0.4\% | 0.3\% | 0.2\% | 15.4\% |
| 2002 | \$411 | 0.0\% | 0.2\% | 0.2\% | 1.5\% | 1.5\% | 2.2\% | 1.8\% | 2.6\% | 2.2\% | 1.5\% | 1.0\% | 0.7\% | 0.6\% | 0.6\% | 0.3\% |  | 16.9\% |
| 2003 | \$732 | 0.0\% | 0.2\% | 0.7\% | 1.3\% | 2.3\% | 1.9\% | 3.0\% | 2.7\% | 1.9\% | 1.2\% | 0.8\% | 0.7\% | 0.6\% | 0.4\% |  |  | 17.8\% |
| 2004 | \$1,267 | 0.0\% | 0.3\% | 0.4\% | 2.7\% | 2.4\% | 3.8\% | 3.3\% | 2.0\% | 1.6\% | 1.2\% | 0.8\% | 0.8\% | 0.6\% |  |  |  | 19.8\% |
| 2005 | \$1,794 | 0.0\% | 0.1\% | 0.7\% | 3.7\% | 5.0\% | 4.3\% | 2.5\% | 1.8\% | 1.4\% | 1.0\% | 0.8\% | 0.7\% |  |  |  |  | 21.9\% |
| 2006 | \$2,386 | 0.0\% | 0.1\% | 2.3\% | 5.2\% | 5.2\% | 3.0\% | 2.1\% | 1.7\% | 1.3\% | 1.1\% | 0.8\% |  |  |  |  |  | 22.7\% |
| 2007 | \$2,874 | 0.0\% | 0.5\% | 4.5\% | 6.1\% | 3.8\% | 2.4\% | 2.0\% | 1.6\% | 1.3\% | 1.0\% |  |  |  |  |  |  | 23.4\% |
| 2008 | \$3,370 | 0.0\% | 2.9\% | 5.4\% | 5.0\% | 3.1\% | 2.5\% | 1.9\% | 1.7\% | 1.4\% |  |  |  |  |  |  |  | 23.9\% |
| 2009 | \$3,564 | 0.0\% | 4.2\% | 4.3\% | 4.2\% | 3.0\% | 2.1\% | 2.0\% | 1.6\% |  |  |  |  |  |  |  |  | 21.2\% |
| 2010 | \$2,918 | 0.0\% | 4.1\% | 4.2\% | 4.0\% | 2.2\% | 2.0\% | 1.8\% |  |  |  |  |  |  |  |  |  | 18.3\% |
| 2011 | \$1,938 | 0.0\% | 3.4\% | 4.9\% | 2.5\% | 2.2\% | 1.9\% |  |  |  |  |  |  |  |  |  |  | 14.9\% |
| 2012 | \$1,129 | 0.0\% | 3.2\% | 4.0\% | 2.6\% | 2.1\% |  |  |  |  |  |  |  |  |  |  |  | 11.9\% |
| 2013 | \$510 | 0.0\% | 3.1\% | 3.7\% | 2.6\% |  |  |  |  |  |  |  |  |  |  |  |  | 9.5\% |
| 2014 | \$232 | 0.1\% | 4.2\% | 3.7\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 8.0\% |
| 2015 | \$107 | 0.1\% | 4.4\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 4.6\% |

Note: Data as of 12/31/16,
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand
(2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ With Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$6 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% | 0.6\% | 1.0\% | 0.4\% | 0.0\% | 0.2\% | 1.1\% | 0.1\% | 0.0\% | 0.0\% | 0.1\% | 3.6\% |
| 1999 | \$14 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.1\% | 0.9\% | 0.4\% | 0.2\% | 0.1\% | 0.4\% | 0.0\% | 0.0\% | 0.1\% | 0.2\% | 0.2\% | 3.1\% |
| 2000 | \$38 | 0.0\% | 0.0\% | 0.0\% | 0.5\% | 0.6\% | 0.7\% | 0.8\% | 0.4\% | 0.7\% | 1.2\% | 0.8\% | 0.9\% | 0.2\% | 0.4\% | 0.1\% | 0.1\% | 7.7\% |
| 2001 | \$95 | 0.0\% | 0.0\% | 0.1\% | 0.8\% | 1.1\% | 0.7\% | 1.4\% | 1.1\% | 1.7\% | 1.4\% | 1.2\% | 0.9\% | 0.4\% | 0.3\% | 0.4\% | 0.2\% | 11.7\% |
| 2002 | \$208 | 0.0\% | 0.1\% | 0.2\% | 1.0\% | 0.9\% | 1.6\% | 1.0\% | 2.2\% | 1.7\% | 1.3\% | 0.8\% | 0.7\% | 0.5\% | 0.4\% | 0.3\% |  | 12.7\% |
| 2003 | \$390 | 0.0\% | 0.1\% | 0.4\% | 0.7\% | 1.2\% | 1.2\% | 2.4\% | 2.1\% | 1.4\% | 0.9\% | 0.8\% | 0.6\% | 0.6\% | 0.4\% |  |  | 12.9\% |
| 2004 | \$695 | 0.0\% | 0.2\% | 0.2\% | 1.4\% | 1.4\% | 2.7\% | 2.5\% | 1.6\% | 1.2\% | 1.0\% | 0.7\% | 0.6\% | 0.5\% |  |  |  | 14.1\% |
| 2005 | \$955 | 0.0\% | 0.0\% | 0.3\% | 1.9\% | 3.3\% | 2.9\% | 2.0\% | 1.4\% | 1.0\% | 0.9\% | 0.7\% | 0.6\% |  |  |  |  | 14.9\% |
| 2006 | \$1,284 | 0.0\% | 0.0\% | 1.0\% | 3.3\% | 3.4\% | 2.2\% | 1.6\% | 1.3\% | 1.1\% | 0.8\% | 0.8\% |  |  |  |  |  | 15.4\% |
| 2007 | \$1,613 | 0.0\% | 0.2\% | 2.7\% | 4.1\% | 2.7\% | 1.8\% | 1.5\% | 1.3\% | 1.1\% | 0.9\% |  |  |  |  |  |  | 16.4\% |
| 2008 | \$1,978 | 0.0\% | 1.5\% | 3.5\% | 3.4\% | 2.2\% | 1.9\% | 1.5\% | 1.4\% | 1.2\% |  |  |  |  |  |  |  | 16.6\% |
| 2009 | \$2,242 | 0.0\% | 2.3\% | 2.8\% | 2.8\% | 2.2\% | 1.5\% | 1.5\% | 1.2\% |  |  |  |  |  |  |  |  | 14.4\% |
| 2010 | \$1,931 | 0.0\% | 2.3\% | 2.6\% | 2.5\% | 1.6\% | 1.5\% | 1.4\% |  |  |  |  |  |  |  |  |  | 11.9\% |
| 2011 | \$1,384 | 0.0\% | 1.8\% | 3.0\% | 1.6\% | 1.5\% | 1.4\% |  |  |  |  |  |  |  |  |  |  | 9.2\% |
| 2012 | \$861 | 0.0\% | 1.8\% | 2.5\% | 1.8\% | 1.4\% |  |  |  |  |  |  |  |  |  |  |  | 7.5\% |
| 2013 | \$391 | 0.0\% | 1.9\% | 2.5\% | 1.7\% |  |  |  |  |  |  |  |  |  |  |  |  | 6.1\% |
| 2014 | \$178 | 0.1\% | 2.8\% | 2.8\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 5.6\% |
| 2015 | \$79 | 0.1\% | 2.8\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.8\% |

Note: Data as of 12/31/16.
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Without Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$5 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.2\% | 0.2\% | 0.6\% | 0.4\% | 0.4\% | 3.1\% | 0.5\% | 0.8\% | 0.9\% | 0.0\% | 0.2\% | 7.2\% |
| 1999 | \$14 | 0.0\% | 0.0\% | 0.0\% | 0.3\% | 1.3\% | 1.1\% | 1.8\% | 0.4\% | 0.3\% | 1.8\% | 0.6\% | 0.5\% | 1.4\% | 0.6\% | 0.1\% | 0.6\% | 10.8\% |
| 2000 | \$34 | 0.0\% | 0.0\% | 0.0\% | 0.8\% | 1.9\% | 2.0\% | 0.6\% | 1.5\% | 2.3\% | 2.0\% | 1.1\% | 0.7\% | 0.7\% | 0.4\% | 0.5\% | 0.3\% | 14.8\% |
| 2001 | \$102 | 0.0\% | 0.0\% | 0.1\% | 1.8\% | 2.3\% | 1.4\% | 2.3\% | 1.5\% | 3.1\% | 2.3\% | 1.8\% | 0.8\% | 0.7\% | 0.4\% | 0.3\% | 0.2\% | 19.0\% |
| 2002 | \$203 | 0.0\% | 0.2\% | 0.3\% | 1.9\% | 2.2\% | 2.8\% | 2.6\% | 3.0\% | 2.7\% | 1.7\% | 1.3\% | 0.7\% | 0.7\% | 0.7\% | 0.4\% |  | 21.2\% |
| 2003 | \$342 | 0.0\% | 0.3\% | 1.1\% | 2.0\% | 3.6\% | 2.8\% | 3.7\% | 3.3\% | 2.4\% | 1.6\% | 0.9\% | 0.7\% | 0.6\% | 0.4\% |  |  | 23.4\% |
| 2004 | \$571 | 0.0\% | 0.4\% | 0.7\% | 4.3\% | 3.5\% | 5.1\% | 4.3\% | 2.4\% | 1.9\% | 1.4\% | 0.9\% | 1.1\% | 0.7\% |  |  |  | 26.7\% |
| 2005 | \$839 | 0.0\% | 0.1\% | 1.1\% | 5.8\% | 6.9\% | 5.8\% | 3.0\% | 2.4\% | 1.8\% | 1.2\% | 1.0\% | 0.7\% |  |  |  |  | 29.9\% |
| 2006 | \$1,103 | 0.0\% | 0.2\% | 3.7\% | 7.4\% | 7.2\% | 4.0\% | 2.7\% | 2.1\% | 1.5\% | 1.3\% | 0.9\% |  |  |  |  |  | 31.2\% |
| 2007 | \$1,261 | 0.0\% | 1.0\% | 6.9\% | 8.6\% | 5.2\% | 3.2\% | 2.7\% | 2.0\% | 1.6\% | 1.2\% |  |  |  |  |  |  | 32.3\% |
| 2008 | \$1,393 | 0.0\% | 4.8\% | 8.1\% | 7.2\% | 4.3\% | 3.5\% | 2.4\% | 2.2\% | 1.8\% |  |  |  |  |  |  |  | 34.2\% |
| 2009 | \$1,322 | 0.0\% | 7.3\% | 6.9\% | 6.5\% | 4.4\% | 2.9\% | 2.8\% | 2.1\% |  |  |  |  |  |  |  |  | 32.9\% |
| 2010 | \$987 | 0.0\% | 7.5\% | 7.4\% | 6.8\% | 3.5\% | 3.0\% | 2.7\% |  |  |  |  |  |  |  |  |  | 30.9\% |
| 2011 | \$553 | 0.0\% | 7.5\% | 9.8\% | 4.7\% | 3.9\% | 3.1\% |  |  |  |  |  |  |  |  |  |  | 29.1\% |
| 2012 | \$267 | 0.1\% | 7.7\% | 8.8\% | 5.3\% | 4.0\% |  |  |  |  |  |  |  |  |  |  |  | 26.0\% |
| 2013 | \$119 | 0.1\% | 7.0\% | 7.9\% | 5.6\% |  |  |  |  |  |  |  |  |  |  |  |  | 20.7\% |
| 2014 | \$54 | 0.1\% | 8.8\% | 6.8\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 15.7\% |
| 2015 | \$27 | 0.4\% | 9.2\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 9.7\% |

Note: Data as of 12/31/16.
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2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Non-Profit |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$11 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.2\% | 0.4\% | 0.4\% | 0.4\% | 0.2\% | 1.1\% | 0.7\% | 0.3\% | 0.4\% | 0.0\% | 0.1\% | 4.2\% |
| 1999 | \$26 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.8\% | 0.5\% | 1.2\% | 0.4\% | 0.3\% | 1.0\% | 0.5\% | 0.2\% | 0.5\% | 0.4\% | 0.1\% | 0.3\% | 6.2\% |
| 2000 | \$68 | 0.0\% | 0.0\% | 0.0\% | 0.6\% | 1.0\% | 1.4\% | 0.5\% | 0.9\% | 1.4\% | 1.3\% | 1.0\% | 0.8\% | 0.5\% | 0.4\% | 0.3\% | 0.2\% | 10.3\% |
| 2001 | \$180 | 0.0\% | 0.0\% | 0.1\% | 1.0\% | 1.3\% | 0.9\% | 1.6\% | 1.2\% | 2.4\% | 1.8\% | 1.5\% | 0.8\% | 0.6\% | 0.4\% | 0.3\% | 0.2\% | 14.0\% |
| 2002 | \$360 | 0.0\% | 0.2\% | 0.2\% | 1.2\% | 1.0\% | 1.8\% | 1.6\% | 2.3\% | 2.0\% | 1.3\% | 0.9\% | 0.6\% | 0.6\% | 0.5\% | 0.3\% |  | 14.4\% |
| 2003 | \$630 | 0.0\% | 0.2\% | 0.6\% | 0.8\% | 1.8\% | 1.6\% | 2.6\% | 2.4\% | 1.7\% | 1.1\% | 0.8\% | 0.6\% | 0.6\% | 0.4\% |  |  | 15.2\% |
| 2004 | \$1,006 | 0.0\% | 0.2\% | 0.2\% | 1.8\% | 1.6\% | 2.9\% | 2.7\% | 1.7\% | 1.3\% | 1.1\% | 0.7\% | 0.8\% | 0.5\% |  |  |  | 15.7\% |
| 2005 | \$1,362 | 0.0\% | 0.0\% | 0.4\% | 2.4\% | 3.5\% | 3.2\% | 2.0\% | 1.6\% | 1.2\% | 0.9\% | 0.7\% | 0.6\% |  |  |  |  | 16.5\% |
| 2006 | \$1,767 | 0.0\% | 0.1\% | 1.5\% | 3.5\% | 3.6\% | 2.4\% | 1.7\% | 1.4\% | 1.1\% | 0.9\% | 0.7\% |  |  |  |  |  | 17.0\% |
| 2007 | \$2,104 | 0.0\% | 0.4\% | 3.4\% | 4.3\% | 2.8\% | 2.0\% | 1.7\% | 1.3\% | 1.2\% | 0.9\% |  |  |  |  |  |  | 18.1\% |
| 2008 | \$2,458 | 0.0\% | 2.2\% | 3.9\% | 3.6\% | 2.5\% | 2.2\% | 1.6\% | 1.5\% | 1.2\% |  |  |  |  |  |  |  | 18.8\% |
| 2009 | \$2,687 | 0.0\% | 3.2\% | 3.4\% | 3.5\% | 2.5\% | 1.8\% | 1.7\% | 1.3\% |  |  |  |  |  |  |  |  | 17.5\% |
| 2010 | \$2,378 | 0.0\% | 3.4\% | 3.7\% | 3.4\% | 1.9\% | 1.8\% | 1.6\% |  |  |  |  |  |  |  |  |  | 16.0\% |
| 2011 | \$1,665 | 0.0\% | 2.9\% | 4.3\% | 2.2\% | 2.0\% | 1.7\% |  |  |  |  |  |  |  |  |  |  | 13.1\% |
| 2012 | \$1,003 | 0.0\% | 2.9\% | 3.6\% | 2.4\% | 1.9\% |  |  |  |  |  |  |  |  |  |  |  | 10.7\% |
| 2013 | \$459 | 0.0\% | 2.8\% | 3.3\% | 2.4\% |  |  |  |  |  |  |  |  |  |  |  |  | 8.5\% |
| 2014 | \$210 | 0.0\% | 3.8\% | 3.3\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 7.2\% |
| 2015 | \$97 | 0.1\% | 4.3\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 4.4\% |

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(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ For-Profit |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | - | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$0.41 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 11.7\% | 0.0\% | 0.0\% | 10.9\% | 3.5\% | 4.4\% | 0.0\% | 0.3\% | 0.0\% | 30.8\% |
| 1999 | \$2 | 0.0\% | 0.0\% | 0.0\% | 2.0\% | 1.3\% | 1.9\% | 4.4\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.8\% | 4.8\% | 0.0\% | 0.8\% | 2.2\% | 18.2\% |
| 2000 | \$3 | 0.2\% | 0.0\% | 0.0\% | 0.4\% | 5.7\% | 1.0\% | 4.2\% | 2.8\% | 3.4\% | 6.3\% | 0.1\% | 1.5\% | 0.3\% | 0.1\% | 0.0\% | 0.5\% | 26.4\% |
| 2001 | \$16 | 0.0\% | 0.3\% | 0.2\% | 5.1\% | 5.4\% | 2.7\% | 4.1\% | 2.9\% | 2.6\% | 2.7\% | 1.9\% | 1.4\% | 0.5\% | 0.2\% | 0.7\% | 0.3\% | 30.9\% |
| 2002 | \$51 | 0.0\% | 0.1\% | 0.6\% | 3.6\% | 5.0\% | 4.7\% | 3.4\% | 4.7\% | 4.0\% | 2.7\% | 1.6\% | 1.1\% | 1.0\% | 1.1\% | 0.5\% |  | 34.2\% |
| 2003 | \$102 | 0.0\% | 0.3\% | 1.8\% | 4.4\% | 5.5\% | 4.3\% | 5.4\% | 4.6\% | 2.7\% | 1.8\% | 1.2\% | 0.9\% | 0.8\% | 0.4\% |  |  | 34.0\% |
| 2004 | \$260 | 0.0\% | 0.4\% | 1.1\% | 6.3\% | 5.1\% | 7.1\% | 6.0\% | 2.8\% | 2.4\% | 1.6\% | 1.2\% | 1.0\% | 0.7\% |  |  |  | 35.7\% |
| 2005 | \$432 | 0.0\% | 0.1\% | 1.5\% | 8.0\% | 9.5\% | 7.7\% | 3.9\% | 2.7\% | 2.1\% | 1.5\% | 1.1\% | 0.9\% |  |  |  |  | 39.1\% |
| 2006 | \$619 | 0.0\% | 0.3\% | 4.4\% | 10.0\% | 9.7\% | 4.8\% | 3.2\% | 2.4\% | 1.7\% | 1.4\% | 1.2\% |  |  |  |  |  | 39.1\% |
| 2007 | \$770 | 0.0\% | 0.9\% | 7.7\% | 10.9\% | 6.5\% | 3.6\% | 2.8\% | 2.3\% | 1.8\% | 1.4\% |  |  |  |  |  |  | 37.9\% |
| 2008 | \$912 | 0.0\% | 4.6\% | 9.5\% | 8.7\% | 4.6\% | 3.5\% | 2.7\% | 2.2\% | 1.9\% |  |  |  |  |  |  |  | 37.6\% |
| 2009 | \$877 | 0.0\% | 7.0\% | 7.0\% | 6.4\% | 4.5\% | 2.9\% | 2.7\% | 2.2\% |  |  |  |  |  |  |  |  | 32.8\% |
| 2010 | \$540 | 0.0\% | 6.9\% | 6.3\% | 6.4\% | 3.6\% | 2.9\% | 2.8\% |  |  |  |  |  |  |  |  |  | 28.9\% |
| 2011 | \$273 | 0.1\% | 6.9\% | 8.8\% | 4.2\% | 3.3\% | 2.7\% |  |  |  |  |  |  |  |  |  |  | 26.0\% |
| 2012 | \$125 | 0.0\% | 5.9\% | 7.7\% | 4.4\% | 3.4\% |  |  |  |  |  |  |  |  |  |  |  | 21.4\% |
| 2013 | \$52 | 0.2\% | 5.8\% | 7.3\% | 4.8\% |  |  |  |  |  |  |  |  |  |  |  |  | 18.2\% |
| 2014 | \$22 | 0.4\% | 7.6\% | 7.6\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 15.6\% |
| 2015 | \$9 | 1.1\% | 5.9\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 7.0\% |

Note: Data as of 12/31/16.
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
(2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Loans, FICO 740-850 ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Disbursed Principal Entering | Periodic Defaults by Years in Repayment ${ }^{(3),(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Repayment Year | Repayment (\$m) | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$3 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.2\% | 0.0\% | 0.4\% | 0.4\% | 0.9\% | 0.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.8\% |
| 1999 | \$6 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.5\% | 0.3\% | 1.7\% | 0.5\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% | 0.0\% | 0.4\% | 0.0\% | 0.8\% | 4.9\% |
| 2000 | \$22 | 0.0\% | 0.0\% | 0.0\% | 0.3\% | 0.4\% | 0.4\% | 0.2\% | 0.3\% | 1.0\% | 0.9\% | 0.4\% | 0.5\% | 0.0\% | 0.1\% | 0.1\% | 0.1\% | 5.0\% |
| 2001 | \$66 | 0.0\% | 0.0\% | 0.1\% | 0.6\% | 0.4\% | 0.4\% | 1.0\% | 0.8\% | 1.0\% | 0.7\% | 0.7\% | 0.7\% | 0.4\% | 0.3\% | 0.3\% | 0.1\% | 7.4\% |
| 2002 | \$143 | 0.0\% | 0.2\% | 0.1\% | 0.6\% | 0.5\% | 0.8\% | 0.7\% | 1.3\% | 1.0\% | 0.6\% | 0.5\% | 0.5\% | 0.3\% | 0.4\% | 0.2\% |  | 7.8\% |
| 2003 | \$260 | 0.0\% | 0.1\% | 0.3\% | 0.5\% | 0.7\% | 0.9\% | 1.3\% | 1.5\% | 0.9\% | 0.7\% | 0.6\% | 0.4\% | 0.4\% | 0.2\% |  |  | 8.5\% |
| 2004 | \$462 | 0.0\% | 0.2\% | 0.2\% | 0.9\% | 0.9\% | 1.6\% | 1.5\% | 1.0\% | 0.9\% | 0.7\% | 0.5\% | 0.5\% | 0.3\% |  |  |  | 9.2\% |
| 2005 | \$645 | 0.0\% | 0.0\% | 0.2\% | 1.3\% | 1.9\% | 1.8\% | 1.2\% | 1.0\% | 0.7\% | 0.7\% | 0.5\% | 0.4\% |  |  |  |  | 9.7\% |
| 2006 | \$861 | 0.0\% | 0.0\% | 0.7\% | 1.9\% | 1.9\% | 1.3\% | 0.9\% | 0.9\% | 0.7\% | 0.6\% | 0.6\% |  |  |  |  |  | 9.5\% |
| 2007 | \$1,044 | 0.0\% | 0.2\% | 1.3\% | 1.9\% | 1.4\% | 1.2\% | 1.0\% | 0.8\% | 0.7\% | 0.6\% |  |  |  |  |  |  | 9.2\% |
| 2008 | \$1,225 | 0.0\% | 0.8\% | 1.7\% | 1.7\% | 1.3\% | 1.1\% | 0.9\% | 0.9\% | 0.7\% |  |  |  |  |  |  |  | 9.0\% |
| 2009 | \$1,398 | 0.0\% | 1.3\% | 1.5\% | 1.5\% | 1.4\% | 0.9\% | 0.9\% | 0.7\% |  |  |  |  |  |  |  |  | 8.3\% |
| 2010 | \$1,222 | 0.0\% | 1.5\% | 1.6\% | 1.7\% | 1.2\% | 1.0\% | 0.9\% |  |  |  |  |  |  |  |  |  | 7.9\% |
| 2011 | \$844 | 0.0\% | 1.2\% | 1.9\% | 1.1\% | 1.0\% | 0.9\% |  |  |  |  |  |  |  |  |  |  | 6.2\% |
| 2012 | \$511 | 0.0\% | 1.3\% | 1.6\% | 1.2\% | 1.0\% |  |  |  |  |  |  |  |  |  |  |  | 5.1\% |
| 2013 | \$235 | 0.0\% | 1.3\% | 1.9\% | 1.0\% |  |  |  |  |  |  |  |  |  |  |  |  | 4.2\% |
| 2014 | \$105 | 0.0\% | 1.9\% | 2.2\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 4.1\% |
| 2015 | \$46 | 0.1\% | 2.3\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.4\% |

Note: Data as of 12/31/16.
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
(2) FICO scores are based on the greater of the borrower and co-borrower scores as of a date near the loan application.
(3) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(4) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Loans, FICO 700-739 ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(3),(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$3 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.5\% | 2.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% | 0.8\% | 0.0\% | 0.0\% | 3.6\% |
| 1999 | \$8 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.5\% | 0.4\% | 0.7\% | 0.0\% | 0.3\% | 1.5\% | 0.7\% | 0.1\% | 0.8\% | 0.1\% | 0.0\% | 0.1\% | 5.1\% |
| 2000 | \$21 | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.7\% | 1.3\% | 0.8\% | 1.0\% | 0.8\% | 1.3\% | 0.7\% | 0.6\% | 0.4\% | 0.7\% | 0.2\% | 0.0\% | 9.0\% |
| 2001 | \$56 | 0.0\% | 0.1\% | 0.1\% | 1.0\% | 1.4\% | 0.6\% | 1.4\% | 0.9\% | 2.0\% | 1.4\% | 1.2\% | 0.9\% | 0.5\% | 0.3\% | 0.3\% | 0.2\% | 12.4\% |
| 2002 | \$116 | 0.0\% | 0.1\% | 0.2\% | 1.2\% | 1.2\% | 2.0\% | 1.5\% | 2.4\% | 1.6\% | 1.4\% | 0.9\% | 0.5\% | 0.4\% | 0.5\% | 0.3\% |  | 14.1\% |
| 2003 | \$204 | 0.0\% | 0.2\% | 0.6\% | 1.0\% | 1.7\% | 1.6\% | 2.6\% | 2.0\% | 1.8\% | 1.2\% | 0.8\% | 0.6\% | 0.6\% | 0.3\% |  |  | 15.0\% |
| 2004 | \$351 | 0.0\% | 0.2\% | 0.3\% | 2.0\% | 1.9\% | 3.1\% | 3.1\% | 1.9\% | 1.5\% | 1.1\% | 0.7\% | 0.7\% | 0.5\% |  |  |  | 17.0\% |
| 2005 | \$495 | 0.0\% | 0.1\% | 0.5\% | 2.6\% | 4.1\% | 3.5\% | 2.4\% | 1.8\% | 1.3\% | 0.9\% | 0.7\% | 0.6\% |  |  |  |  | 18.5\% |
| 2006 | \$632 | 0.0\% | 0.1\% | 1.6\% | 4.0\% | 4.4\% | 2.8\% | 1.9\% | 1.4\% | 1.1\% | 0.9\% | 0.7\% |  |  |  |  |  | 18.9\% |
| 2007 | \$734 | 0.0\% | 0.4\% | 3.3\% | 4.8\% | 3.2\% | 1.9\% | 1.8\% | 1.4\% | 1.2\% | 0.9\% |  |  |  |  |  |  | 18.9\% |
| 2008 | \$849 | 0.0\% | 2.1\% | 4.3\% | 4.0\% | 2.7\% | 2.2\% | 1.6\% | 1.4\% | 1.2\% |  |  |  |  |  |  |  | 19.6\% |
| 2009 | \$922 | 0.0\% | 3.3\% | 3.7\% | 3.8\% | 2.8\% | 1.9\% | 1.8\% | 1.5\% |  |  |  |  |  |  |  |  | 18.7\% |
| 2010 | \$749 | 0.0\% | 3.6\% | 3.9\% | 3.6\% | 2.1\% | 1.8\% | 1.7\% |  |  |  |  |  |  |  |  |  | 16.7\% |
| 2011 | \$488 | 0.0\% | 3.0\% | 4.4\% | 2.3\% | 2.2\% | 1.6\% |  |  |  |  |  |  |  |  |  |  | 13.5\% |
| 2012 | \$284 | 0.1\% | 2.8\% | 3.6\% | 2.4\% | 2.2\% |  |  |  |  |  |  |  |  |  |  |  | 11.0\% |
| 2013 | \$127 | 0.0\% | 2.5\% | 3.2\% | 2.4\% |  |  |  |  |  |  |  |  |  |  |  |  | 8.2\% |
| 2014 | \$59 | 0.1\% | 3.6\% | 3.6\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 7.3\% |
| 2015 | \$27 | 0.1\% | 4.0\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 4.2\% |

Note: Data as of 12/31/16.
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
(2) FICO scores are based on the greater of the borrower and co-borrower scores as of a date near the loan application.
(3) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(4) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Loans, FICO 670-699 ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(3),(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$3 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.6\% | 0.6\% | 0.3\% | 0.5\% | 0.3\% | 2.8\% | 0.0\% | 0.5\% | 0.5\% | 0.1\% | 0.3\% | 6.4\% |
| 1999 | \$7 | 0.0\% | 0.0\% | 0.0\% | 0.5\% | 1.4\% | 0.5\% | 1.3\% | 0.3\% | 0.3\% | 0.1\% | 0.7\% | 0.5\% | 1.3\% | 0.4\% | 0.0\% | 0.5\% | 7.8\% |
| 2000 | \$14 | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 1.5\% | 1.9\% | 0.3\% | 1.2\% | 0.9\% | 1.4\% | 1.3\% | 1.0\% | 0.9\% | 0.4\% | 0.7\% | 0.2\% | 12.7\% |
| 2001 | \$39 | 0.0\% | 0.0\% | 0.1\% | 1.4\% | 2.4\% | 1.6\% | 2.0\% | 1.6\% | 2.7\% | 2.9\% | 2.0\% | 0.8\% | 0.6\% | 0.3\% | 0.4\% | 0.2\% | 19.1\% |
| 2002 | \$80 | 0.0\% | 0.2\% | 0.3\% | 1.8\% | 2.2\% | 2.5\% | 2.6\% | 3.2\% | 2.9\% | 1.7\% | 1.2\% | 0.9\% | 0.6\% | 0.6\% | 0.4\% |  | 21.3\% |
| 2003 | \$141 | 0.0\% | 0.1\% | 0.9\% | 1.7\% | 3.2\% | 2.4\% | 3.9\% | 3.4\% | 2.2\% | 1.5\% | 0.8\% | 0.7\% | 0.8\% | 0.5\% |  |  | 22.1\% |
| 2004 | \$242 | 0.0\% | 0.3\% | 0.6\% | 3.6\% | 2.9\% | 4.9\% | 4.2\% | 2.4\% | 1.8\% | 1.4\% | 0.9\% | 1.1\% | 0.6\% |  |  |  | 24.8\% |
| 2005 | \$339 | 0.0\% | 0.1\% | 0.8\% | 5.1\% | 6.1\% | 5.6\% | 3.3\% | 2.0\% | 1.8\% | 1.3\% | 0.9\% | 0.7\% |  |  |  |  | 27.8\% |
| 2006 | \$464 | 0.0\% | 0.2\% | 3.2\% | 6.8\% | 6.7\% | 3.9\% | 2.7\% | 2.1\% | 1.5\% | 1.4\% | 1.1\% |  |  |  |  |  | 29.7\% |
| 2007 | \$576 | 0.0\% | 0.8\% | 6.3\% | 8.4\% | 5.4\% | 3.4\% | 2.7\% | 2.0\% | 1.7\% | 1.2\% |  |  |  |  |  |  | 31.9\% |
| 2008 | \$690 | 0.0\% | 4.1\% | 7.7\% | 7.2\% | 4.1\% | 3.3\% | 2.5\% | 2.3\% | 1.9\% |  |  |  |  |  |  |  | 33.2\% |
| 2009 | \$703 | 0.0\% | 6.1\% | 6.4\% | 6.3\% | 4.3\% | 2.9\% | 2.9\% | 2.3\% |  |  |  |  |  |  |  |  | 31.3\% |
| 2010 | \$557 | 0.0\% | 6.4\% | 6.4\% | 6.0\% | 3.1\% | 3.1\% | 2.6\% |  |  |  |  |  |  |  |  |  | 27.7\% |
| 2011 | \$361 | 0.0\% | 5.2\% | 8.2\% | 4.0\% | 3.2\% | 2.8\% |  |  |  |  |  |  |  |  |  |  | 23.4\% |
| 2012 | \$201 | 0.1\% | 4.9\% | 6.7\% | 4.2\% | 3.1\% |  |  |  |  |  |  |  |  |  |  |  | 19.0\% |
| 2013 | \$90 | 0.0\% | 5.2\% | 6.0\% | 4.2\% |  |  |  |  |  |  |  |  |  |  |  |  | 15.5\% |
| 2014 | \$42 | 0.1\% | 6.3\% | 5.7\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 12.1\% |
| 2015 | \$19 | 0.4\% | 5.7\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 6.0\% |

Note: Data as of 12/31/16.
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(3) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(4) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Undergraduate/Graduate ${ }^{(1)}$ Loans, FICO 640-669 ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(3),(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | Total |
| 1998 | \$2 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.3\% | 0.5\% | 0.8\% | 0.0\% | 2.9\% | 2.8\% | 1.3\% | 0.2\% | 0.0\% | 0.3\% | 9.0\% |
| 1999 | \$6 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.1\% | 1.2\% | 2.2\% | 0.8\% | 0.3\% | 2.1\% | 0.5\% | 0.1\% | 0.7\% | 0.5\% | 0.6\% | 0.5\% | 10.6\% |
| 2000 | \$14 | 0.0\% | 0.0\% | 0.0\% | 1.3\% | 3.0\% | 2.2\% | 1.7\% | 1.6\% | 3.7\% | 2.9\% | 1.8\% | 1.5\% | 0.7\% | 0.5\% | 0.3\% | 0.6\% | 21.8\% |
| 2001 | \$35 | 0.0\% | 0.0\% | 0.2\% | 2.9\% | 3.8\% | 2.3\% | 3.9\% | 2.8\% | 5.3\% | 3.6\% | 2.8\% | 1.2\% | 0.9\% | 0.6\% | 0.4\% | 0.6\% | 31.5\% |
| 2002 | \$71 | 0.0\% | 0.2\% | 0.5\% | 3.3\% | 3.3\% | 5.0\% | 3.7\% | 4.9\% | 4.9\% | 2.9\% | 2.0\% | 1.3\% | 1.5\% | 1.0\% | 0.6\% |  | 35.1\% |
| 2003 | \$127 | 0.0\% | 0.3\% | 1.8\% | 3.3\% | 5.4\% | 4.3\% | 6.0\% | 5.3\% | 3.5\% | 2.2\% | 1.4\% | 1.2\% | 1.0\% | 0.8\% |  |  | 36.4\% |
| 2004 | \$211 | 0.0\% | 0.5\% | 0.9\% | 6.7\% | 5.6\% | 8.4\% | 6.7\% | 3.6\% | 2.8\% | 2.1\% | 1.6\% | 1.6\% | 1.1\% |  |  |  | 41.7\% |
| 2005 | \$315 | 0.0\% | 0.1\% | 1.6\% | 8.8\% | 11.3\% | 9.0\% | 4.4\% | 3.6\% | 2.7\% | 1.7\% | 1.5\% | 1.2\% |  |  |  |  | 45.8\% |
| 2006 | \$429 | 0.0\% | 0.3\% | 5.5\% | 12.0\% | 11.1\% | 5.8\% | 4.1\% | 3.3\% | 2.3\% | 1.8\% | 1.3\% |  |  |  |  |  | 47.5\% |
| 2007 | \$520 | 0.0\% | 1.3\% | 10.6\% | 13.4\% | 7.8\% | 4.6\% | 3.8\% | 2.9\% | 2.4\% | 1.9\% |  |  |  |  |  |  | 48.7\% |
| 2008 | \$606 | 0.0\% | 6.7\% | 11.8\% | 10.4\% | 6.1\% | 4.9\% | 3.6\% | 3.3\% | 2.6\% |  |  |  |  |  |  |  | 49.3\% |
| 2009 | \$542 | 0.0\% | 10.5\% | 9.7\% | 8.9\% | 5.9\% | 4.1\% | 3.9\% | 3.0\% |  |  |  |  |  |  |  |  | 45.9\% |
| 2010 | \$390 | 0.0\% | 9.8\% | 9.6\% | 9.0\% | 4.6\% | 4.2\% | 3.9\% |  |  |  |  |  |  |  |  |  | 41.2\% |
| 2011 | \$244 | 0.0\% | 9.3\% | 11.9\% | 5.4\% | 4.4\% | 4.1\% |  |  |  |  |  |  |  |  |  |  | 35.1\% |
| 2012 | \$133 | 0.0\% | 8.5\% | 10.3\% | 6.2\% | 4.3\% |  |  |  |  |  |  |  |  |  |  |  | 29.4\% |
| 2013 | \$59 | 0.1\% | 8.3\% | 8.5\% | 7.2\% |  |  |  |  |  |  |  |  |  |  |  |  | 24.1\% |
| 2014 | \$27 | 0.3\% | 10.7\% | 6.8\% |  |  |  |  |  |  |  |  |  |  |  |  |  | 17.8\% |
| 2015 | \$14 | 0.2\% | 10.5\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 10.7\% |

Note: Data as of 12/31/16.
(1) Undergraduate/Graduate loans marketed under the Signature Student Loan brand.
(2) FICO scores are based on the greater of the borrower and co-borrower scores as of a date near the loan application.
(3) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(4) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| Private Consolidation Loans With Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(1),(2)}$ |  |  |  |  |  |  |  |  |  |  |  |
| Repayment Year |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | Total |
| 2006 | \$249 | 0.0\% | 0.1\% | 0.1\% | 0.5\% | 0.6\% | 0.6\% | 0.4\% | 0.3\% | 0.4\% | 0.4\% | 0.4\% | 3.8\% |
| 2007 | \$675 | 0.0\% | 0.0\% | 0.2\% | 0.4\% | 0.6\% | 0.5\% | 0.4\% | 0.5\% | 0.3\% | 0.4\% |  | 3.2\% |
| 2008 | \$376 | 0.0\% | 0.1\% | 0.4\% | 0.7\% | 0.6\% | 0.6\% | 0.5\% | 0.3\% | 0.3\% |  |  | 3.5\% |


| Private Consolidation Loans Without Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Disbursed Principal Entering |  |  | Period | Defa | by Y | ars in | Repay | ment |  |  |  |  |
| Repayment Year | Repayment (\$m) | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | Total |
| 2006 | \$125 | 0.0\% | 0.4\% | 0.9\% | 1.4\% | 1.8\% | 1.5\% | 1.0\% | 1.1\% | 1.0\% | 0.5\% | 0.7\% | 10.4\% |
| 2007 | \$295 | 0.0\% | 0.0\% | 0.9\% | 1.0\% | 1.3\% | 1.0\% | 1.0\% | 0.8\% | 0.6\% | 0.7\% |  | 7.2\% |
| 2008 | \$133 | 0.0\% | 0.2\% | 1.7\% | 2.1\% | 1.8\% | 1.8\% | 1.9\% | 1.1\% | 1.0\% |  |  | 11.6\% |

[^7](1) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(2) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| DTC With Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(1),(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | - | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$10 | 0.0\% | 0.0\% | 0.1\% | 0.1\% | 0.4\% | 1.3\% | 0.6\% | 0.6\% | 0.0\% | 0.1\% | 0.0\% | 0.2\% | 0.1\% | 3.5\% |
| 2005 | \$90 | 0.0\% | 0.2\% | 1.2\% | 0.9\% | 2.1\% | 2.9\% | 1.6\% | 1.4\% | 1.2\% | 1.3\% | 0.8\% | 0.4\% |  | 13.9\% |
| 2006 | \$207 | 0.0\% | 1.1\% | 2.8\% | 5.9\% | 6.1\% | 3.7\% | 2.9\% | 2.6\% | 1.4\% | 1.4\% | 1.2\% |  |  | 29.2\% |
| 2007 | \$362 | 0.0\% | 0.7\% | 6.4\% | 7.9\% | 5.2\% | 3.5\% | 3.5\% | 2.6\% | 2.2\% | 1.5\% |  |  |  | 33.4\% |
| 2008 | \$535 | 0.0\% | 3.9\% | 7.8\% | 6.4\% | 4.6\% | 3.7\% | 3.0\% | 2.7\% | 1.9\% |  |  |  |  | 34.0\% |
| 2009 | \$531 | 0.0\% | 5.0\% | 5.0\% | 5.2\% | 4.2\% | 3.2\% | 2.9\% | 2.6\% |  |  |  |  |  | 28.1\% |
| 2010 | \$414 | 0.0\% | 4.8\% | 5.2\% | 6.1\% | 3.6\% | 3.5\% | 3.1\% |  |  |  |  |  |  | 26.3\% |
| 2011 | \$254 | 0.1\% | 4.9\% | 6.7\% | 4.7\% | 3.7\% | 3.9\% |  |  |  |  |  |  |  | 24.0\% |
| 2012 | \$137 | 0.0\% | 3.9\% | 6.2\% | 5.8\% | 5.4\% |  |  |  |  |  |  |  |  | 21.4\% |
| 2013 | \$25 | 0.0\% | 1.4\% | 3.4\% | 4.9\% |  |  |  |  |  |  |  |  |  | 9.6\% |


| DTC Without Co-signer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(1),(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | , | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$3 | 0.0\% | 1.1\% | 1.9\% | 2.2\% | 0.4\% | 4.7\% | 2.1\% | 3.3\% | 0.8\% | 2.9\% | 1.2\% | 0.0\% | 0.0\% | 20.5\% |
| 2005 | \$29 | 0.0\% | 1.5\% | 3.4\% | 3.1\% | 5.5\% | 6.9\% | 3.8\% | 1.6\% | 2.3\% | 2.6\% | 0.7\% | 0.7\% |  | 32.2\% |
| 2006 | \$113 | 0.0\% | 2.6\% | 4.1\% | 8.7\% | 8.9\% | 5.3\% | 3.2\% | 3.0\% | 2.3\% | 1.7\% | 1.5\% |  |  | 41.5\% |
| 2007 | \$270 | 0.0\% | 1.4\% | 8.4\% | 10.5\% | 6.4\% | 4.9\% | 4.2\% | 2.9\% | 2.2\% | 1.5\% |  |  |  | 42.5\% |
| 2008 | \$432 | 0.0\% | 5.3\% | 10.4\% | 8.9\% | 5.7\% | 5.1\% | 3.4\% | 3.0\% | 2.4\% |  |  |  |  | 44.3\% |
| 2009 | \$377 | 0.0\% | 8.6\% | 8.5\% | 9.2\% | 6.3\% | 4.1\% | 4.4\% | 2.7\% |  |  |  |  |  | 43.8\% |
| 2010 | \$250 | 0.1\% | 10.4\% | 9.4\% | 10.5\% | 5.7\% | 4.6\% | 4.8\% |  |  |  |  |  |  | 45.4\% |
| 2011 | \$149 | 0.1\% | 9.7\% | 12.8\% | 7.6\% | 6.3\% | 6.0\% |  |  |  |  |  |  |  | 42.5\% |
| 2012 | \$79 | 0.1\% | 6.6\% | 9.7\% | 9.0\% | 8.8\% |  |  |  |  |  |  |  |  | 34.2\% |
| 2013 | \$5 | 0.0\% | 4.2\% | 4.6\% | 7.1\% |  |  |  |  |  |  |  |  |  | 15.9\% |

Note: Data as of 12/31/16.
(1) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(2) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| DTC Loans, FICO 740-850 ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$5 | 0.0\% | 0.0\% | 0.1\% | 0.0\% | 0.0\% | 0.2\% | 0.4\% | 1.0\% | 0.0\% | 0.0\% | 0.0\% | 0.2\% | 0.0\% | 1.8\% |
| 2005 | \$39 | 0.0\% | 0.2\% | 0.7\% | 1.1\% | 1.4\% | 2.7\% | 1.1\% | 0.6\% | 0.6\% | 0.8\% | 0.4\% | 0.2\% |  | 9.9\% |
| 2006 | \$94 | 0.0\% | 0.7\% | 1.3\% | 3.6\% | 3.1\% | 1.7\% | 1.6\% | 1.1\% | 1.1\% | 0.8\% | 0.6\% |  |  | 15.5\% |
| 2007 | \$167 | 0.0\% | 0.4\% | 3.5\% | 4.1\% | 2.9\% | 1.7\% | 1.9\% | 1.3\% | 1.2\% | 0.7\% |  |  |  | 17.8\% |
| 2008 | \$253 | 0.0\% | 2.0\% | 3.9\% | 3.3\% | 2.2\% | 1.7\% | 1.9\% | 1.4\% | 0.9\% |  |  |  |  | 17.3\% |
| 2009 | \$304 | 0.0\% | 2.9\% | 3.1\% | 2.8\% | 2.5\% | 1.9\% | 1.8\% | 1.4\% |  |  |  |  |  | 16.4\% |
| 2010 | \$230 | 0.0\% | 3.0\% | 3.0\% | 3.5\% | 2.3\% | 2.0\% | 2.1\% |  |  |  |  |  |  | 15.9\% |
| 2011 | \$144 | 0.1\% | $3.2 \%$ | 4.1\% | 2.9\% | 1.8\% | 2.2\% |  |  |  |  |  |  |  | 14.3\% |
| 2012 | \$78 | 0.0\% | 3.3\% | 4.4\% | 3.7\% | 3.1\% |  |  |  |  |  |  |  |  | 14.5\% |
| 2013 | \$25 | 0.0\% | 1.8\% | 2.8\% | 4.6\% |  |  |  |  |  |  |  |  |  | 9.2\% |


| DTC Loans, FICO 700-739(1) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Disbursed Principal Entering | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Repayment Year | Repayment (\$m) | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$3 | 0.0\% | 0.0\% | 1.1\% | 0.0\% | 0.0\% | 1.5\% | 1.8\% | 0.0\% | 0.7\% | 2.8\% | 0.0\% | 0.5\% | 0.0\% | 8.3\% |
| 2005 | \$28 | 0.0\% | 0.4\% | 1.0\% | 1.1\% | 2.0\% | 3.0\% | 1.5\% | 1.4\% | 0.9\% | 1.2\% | 0.5\% | 0.6\% |  | 13.7\% |
| 2006 | \$69 | 0.0\% | 1.2\% | 2.4\% | 5.3\% | 4.8\% | 3.8\% | 2.6\% | 2.9\% | 1.7\% | 1.1\% | 1.1\% |  |  | 26.8\% |
| 2007 | \$138 | 0.0\% | 0.7\% | 5.3\% | 7.2\% | 4.5\% | 3.1\% | 3.1\% | 2.4\% | 1.5\% | 1.2\% |  |  |  | 29.0\% |
| 2008 | \$213 | 0.0\% | 3.6\% | 7.6\% | 6.2\% | 4.0\% | 3.7\% | 2.7\% | 2.2\% | 1.8\% |  |  |  |  | 31.9\% |
| 2009 | \$196 | 0.0\% | 5.4\% | 5.6\% | 6.2\% | 4.8\% | 3.1\% | 2.9\% | 2.3\% |  |  |  |  |  | 30.4\% |
| 2010 | \$138 | 0.1\% | 6.0\% | 5.9\% | 6.9\% | 3.8\% | 3.9\% | 2.9\% |  |  |  |  |  |  | 29.5\% |
| 2011 | \$80 | 0.1\% | 6.3\% | 8.5\% | 4.7\% | 4.8\% | 3.5\% |  |  |  |  |  |  |  | 27.9\% |
| 2012 | \$43 | 0.0\% | 4.7\% | 7.7\% | 6.1\% | 6.1\% |  |  |  |  |  |  |  |  | 24.7\% |
| 2013 | \$5 | 0.0\% | 2.1\% | 6.5\% | 8.2\% |  |  |  |  |  |  |  |  |  | 16.7\% |

Note: Data as of 12/31/16.
(1) FICO scores are based on the greater of the borrower and co-borrower scores as of a date near the loan application.
(2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

| DTC Loans, FICO 670-699(1) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 |  | 4 | 5 | , | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$3 | 0.0\% | 0.0\% | 0.2\% | 0.9\% | 0.4\% | 3.0\% | 1.2\% | 1.7\% | 0.1\% | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 8.1\% |
| 2005 | \$25 | 0.0\% | 0.4\% | 2.0\% | 1.8\% | 3.0\% | 4.2\% | 2.6\% | 1.5\% | 2.1\% | 1.3\% | 1.3\% | 0.6\% |  | 20.8\% |
| 2006 | \$70 | 0.0\% | 1.5\% | 3.8\% | 8.5\% | 8.8\% | 5.1\% | 3.2\% | 3.4\% | 1.6\% | 1.7\% | 1.3\% |  |  | 38.9\% |
| 2007 | \$143 | 0.0\% | 1.3\% | 8.0\% | 10.5\% | 6.3\% | 5.2\% | 3.8\% | 3.3\% | 2.2\% | 1.8\% |  |  |  | 42.4\% |
| 2008 | \$225 | 0.0\% | 5.1\% | 10.1\% | 8.9\% | 6.3\% | 5.2\% | 3.5\% | 3.3\% | 2.2\% |  |  |  |  | 44.5\% |
| 2009 | \$189 | 0.0\% | 8.3\% | 8.1\% | 8.4\% | 5.9\% | 4.3\% | 4.5\% | 3.3\% |  |  |  |  |  | 42.8\% |
| 2010 | \$134 | 0.0\% | 8.9\% | 8.6\% | 10.2\% | 5.2\% | 4.5\% | 4.7\% |  |  |  |  |  |  | 42.0\% |
| 2011 | \$79 | 0.1\% | 8.3\% | 10.8\% | 7.1\% | 6.5\% | 6.2\% |  |  |  |  |  |  |  | 39.1\% |
| 2012 | \$43 | 0.0\% | 5.6\% | 9.1\% | 9.7\% | 8.7\% |  |  |  |  |  |  |  |  | 33.1\% |
| 2013 | \$0.32 | 0.0\% | 0.0\% | 2.8\% | 7.1\% |  |  |  |  |  |  |  |  |  | 9.8\% |


| DTC Loans, FICO 640-669(1) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repayment Year | Disbursed Principal Entering Repayment (\$m) | Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | Total |
| 2004 | \$3 | 0.0\% | 1.1\% | 1.1\% | 1.7\% | 1.5\% | 5.1\% | 0.9\% | 2.3\% | 0.0\% | 0.3\% | 1.3\% | 0.0\% | 0.2\% | 15.6\% |
| 2005 | \$27 | 0.0\% | 1.0\% | 3.6\% | 2.0\% | 5.9\% | 5.9\% | 4.0\% | 2.7\% | 2.9\% | 3.3\% | 1.1\% | 0.8\% |  | 33.1\% |
| 2006 | \$86 | 0.0\% | 3.1\% | 5.7\% | 10.5\% | 11.9\% | 6.8\% | 4.7\% | 3.8\% | 2.6\% | 2.6\% | 2.3\% |  |  | 53.9\% |
| 2007 | \$184 | 0.0\% | 1.6\% | 11.5\% | 13.7\% | 8.6\% | 6.1\% | 5.9\% | 3.9\% | 3.6\% | 2.4\% |  |  |  | 57.3\% |
| 2008 | \$276 | 0.0\% | 7.1\% | 13.8\% | 11.3\% | 7.7\% | 6.7\% | 4.3\% | 4.2\% | 3.4\% |  |  |  |  | 58.5\% |
| 2009 | \$218 | 0.0\% | 10.9\% | 10.7\% | 11.7\% | 8.1\% | 5.6\% | 5.5\% | 4.2\% |  |  |  |  |  | 56.8\% |
| 2010 | \$162 | 0.0\% | 11.6\% | 11.4\% | 12.4\% | 7.2\% | 6.0\% | 6.0\% |  |  |  |  |  |  | 54.7\% |
| 2011 | \$100 | 0.1\% | 10.5\% | 14.8\% | 9.7\% | 7.1\% | 7.9\% |  |  |  |  |  |  |  | 50.1\% |
| 2012 | \$51 | 0.2\% | 6.9\% | 10.5\% | 10.4\% | 10.8\% |  |  |  |  |  |  |  |  | 38.8\% |
| 2013 | \$1 | 0.0\% | 5.5\% | 14.4\% | 11.5\% |  |  |  |  |  |  |  |  |  | 31.4\% |

Note: Data as of 12/31/16.
(1) FICO scores are based on the greater of the borrower and co-borrower scores as of a date near the loan application.
(2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year
(3) Numerator is the amount of principal in each cohort that defaulted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

## Cohort Default Triangles

## Career Training Loans ${ }^{(1)}$

Disbursed Principal
Entering
Periodic Defaults by Years in Repayment ${ }^{(2),(3)}$

| Repayment Year | Repayment (\$m) | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2003 | $\$ 389$ | $0.0 \%$ | $0.6 \%$ | $1.9 \%$ | $2.1 \%$ | $2.3 \%$ | $1.7 \%$ | $1.6 \%$ | $1.2 \%$ | $0.9 \%$ | $0.6 \%$ | $0.4 \%$ | $0.3 \%$ | $0.2 \%$ | $0.1 \%$ | $14.0 \%$ |
| 2004 | $\$ 510$ | $0.0 \%$ | $0.5 \%$ | $2.0 \%$ | $2.9 \%$ | $2.1 \%$ | $2.2 \%$ | $1.9 \%$ | $1.3 \%$ | $0.9 \%$ | $0.6 \%$ | $0.4 \%$ | $0.4 \%$ | $0.2 \%$ | $15.3 \%$ |  |
| 2005 | $\$ 664$ | $0.0 \%$ | $0.4 \%$ | $2.8 \%$ | $2.7 \%$ | $2.9 \%$ | $2.4 \%$ | $1.7 \%$ | $1.1 \%$ | $0.9 \%$ | $0.7 \%$ | $0.5 \%$ | $0.3 \%$ |  | $16.4 \%$ |  |
| 2006 | $\$ 772$ | $0.0 \%$ | $0.6 \%$ | $3.1 \%$ | $4.1 \%$ | $3.6 \%$ | $2.4 \%$ | $1.7 \%$ | $1.1 \%$ | $0.9 \%$ | $0.7 \%$ | $0.5 \%$ |  | $18.7 \%$ |  |  |
| 2007 | $\$ 808$ | $0.0 \%$ | $0.7 \%$ | $4.3 \%$ | $4.5 \%$ | $3.1 \%$ | $2.0 \%$ | $1.4 \%$ | $1.2 \%$ | $0.8 \%$ | $0.6 \%$ |  |  | $18.6 \%$ |  |  |
| 2008 | $\$ 635$ | $0.0 \%$ | $0.7 \%$ | $4.6 \%$ | $3.8 \%$ | $2.3 \%$ | $1.6 \%$ | $1.4 \%$ | $1.1 \%$ | $0.8 \%$ |  |  |  |  |  |  |
| 2009 | $\$ 173$ | $0.0 \%$ | $0.3 \%$ | $2.3 \%$ | $2.3 \%$ | $1.5 \%$ | $1.2 \%$ | $1.0 \%$ | $0.8 \%$ |  |  |  | $16.2 \%$ |  |  |  |
| 2010 | $\$ 19$ | $0.0 \%$ | $0.6 \%$ | $1.2 \%$ | $1.1 \%$ | $0.5 \%$ | $0.7 \%$ | $0.6 \%$ |  |  |  | $9.3 \%$ |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  | $4.6 \%$ |  |  |  |  |

(2) Periodic Defaults for the most recent calendar Year in Repayment are for a partial year.
(3) Numerator is the amount of principal in each cohort that defautted in each Year in Repayment. Denominator is the amount of disbursed principal for that Repayment Year.

# Navient Corporation Appendix 

## GAAP Results

| (In millions, except per share amounts) | Q4 16 | Q4 15 | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 5}$ |
| :--- | :---: | :---: | :---: | :---: |
| Net income | $\$ 145$ | $\$ 283$ | $\$ 681$ | $\$ 984$ |
| EPS | $\$ 0.48$ | $\$ 0.73$ | $\$ 2.12$ | $\$ 2.58$ |
| Operating expenses | $\$ 246$ | $\$ 235$ | $\$ 951$ | $\$ 918$ |
| Provision | $\$ 102$ | $\$ 120$ | $\$ 429$ | $\$ 581$ |
| Average Student Loans | $\$ 113,151$ | $\$ 125,023$ | $\$ 117,858$ | $\$ 129,224$ |

## Correction of an Immaterial Error in Prior Periods Related to FFELP Loan Provision for Loan Losses

| Dollars in Millions | Quarter Ended <br> Dec. 31, 2015 | Year Ended <br> Dec. 31, 2015 | Year Ended <br> Dec. 31, 2014 |
| :---: | :---: | :---: | :---: |
| Increase to FFELP Loan charge-offs and provision for loan losses ${ }^{1}$ | \$5 | \$20 | \$19 |
| After-tax reduction to net income from the increase in FFELP Loan provision for Ioan losses | (\$3) | (\$13) | (\$12) |
| Reduction to diluted EPS from the increase in FFELP Loan provision for loan losses | (\$0.01) | (\$0.03) | (\$0.03) |
| GAAP net income - previously reported | \$286 | \$997 | \$1,149 |
| GAAP net income - revised | \$283 | \$984 | \$1,137 |
| "Core Earnings" net income - previously reported | \$172 | \$694 | \$818 |
| "Core Earnings" net income - revised | \$169 | \$681 | \$806 |

[^8] respectively. There was 566 milion of FFELP Permanently Uninsured Loans in years prior to 2014 that were incorrectly classified as a recovery of previously defaulted loans. The impact to each of the periods prior to 2014 was not material. Retained earnings was reduced by $\$ 42$ million (after tax) as of December 31, 2013 to correct for this emror.

## Differences between "Core Earnings" and GAAP

|  | Quarters Ended |  | Years Ended |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| "Core Earnings" adjustments to GAAP: | Dec. 31, <br> 2016 | Dec. 31, <br> 2015 | Dec. 31, <br> 2016 | Dec. 31, <br> 2015 |  |
| GAAP net income | $\$ 145$ | $\$ 283$ | $\$ 681$ | $\$ 984$ |  |
| Net impact of derivative accounting | $(50)$ | $(186)$ | $(212)$ | $(543)$ |  |
| Net impact of goodwill and acquired intangible assets | 13 | 5 | 36 | 12 |  |
| Net impact from spin-off of SLM BankCo | - | - | - | 32 |  |
| Net income tax effect | 21 | 67 | 82 | 196 |  |
| Total "Core Earnings" adjustments to GAAP | $(16)$ | $(114)$ | $(94)$ | $(303)$ |  |
|  |  | $\$ 129$ | $\$ 169$ | $\$ 587$ | $\$ 681$ |
| "Core Earnings" net income |  |  |  |  |  |

## Investor Relations Website

## www.navient.com/investors www.navient.com/abs

- NAVI / SLM student loan trust data (Debt/asset backed securities - NAVI / SLM Student Loan Trusts)
- Static pool information - detailed portfolio stratifications by trust as of the cutoff date
- Accrued interest factors
- Quarterly distribution factors
- Historical trust performance - monthly charge-off, delinquency, loan status, CPR, etc. by trust
- $\quad$ Since issued CPR - monthly CPR data by trust since issuance
- NAVI / SLM student loan performance by trust - Issue details
- Current and historical monthly distribution reports
- Distribution factors
- Current rates
- Prospectus for public transactions and Rule 144A transactions are available through underwriters
- Additional information (Webcasts and presentations)
- Archived and historical webcasts, transcripts and investor presentations

NAVIミNT


[^0]:    1) Loans for customers who may stili be attending school or engaging in other permitted educational activities and are not yet required to make payments on their loans, eg, residency periods for medical students or a grace period foc bar exam preparation, as well as loans for customers who have requested and qualify for other permitted program deferments such as miltary, unemployment, or economic hardships
    Loans for customers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors.
    (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.
[^1]:    (f) Deferment includes customers who have returned to schcol or are engaged in oher permited educational actuvies and are nor yet required to make payments on their loans, e.g., residency periods ior medicar students or a grace
    (2) Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan rogram servicing policies and procedures
    (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

[^2]:    In 2015, the portion of private education loan amounts charged off at default was increased from 73 percent to 79 percent. This change resulted in a $\$ 330$ million reduction to the balance of the receivable for partially charged-off loans and is not included in the $\$ 146$ million reduction in year-over-year charge-offs.
    Confidential and proprietary information © 2017 Navient Solutions. LLC. All rights resened.
    =

[^3]:    $\begin{aligned} & \text { Assumptions } \\ & \text { No Floor income }, ~ \\ & C P R / C D R\end{aligned}=4 \%$
    These projections are based on internal estimates and assumptions and are subject to ongoing review and modification. These projections may prove to be incorrect
    Numbers may not add due to rounding

[^4]:    ${ }^{1}$ February 8, 2017

[^5]:    (1) Title IV Institutions are post-secondary institutions that have a written agreement with the Secretary of Education that allows the institution to participate in any of the Title IV federal student financial assistance programs and the National Early Intervention Scholarship and Partnership (NEISP) programs.

[^6]:    (1) Assumes Prime/LIBOR spread of $3.00 \%$ for all transactions

[^7]:    Note: Data as of 12/31/16.

[^8]:    ' In 2015 and 2014, \$20 million and $\$ 19$ million of FFELP Permanently Uninsured Loans, respectively, were incorrectly classified as a recovery of previously defaulted loans, which understated the net charge-offs and provision for oan losses reported for FFELP Loans. The revised results correct for this error and result in $\$ 20$ million and $\$ 19$ million of additional FFELP Loan charge-offs and provision for loan losses being recorded in 2015 and 2014 ,

